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P.O. BOX 131643 SPRING, TX 77393 (281) 580-8899 (281) 364-7399 FAX

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CONTRACT/RETAIL INSTALLMENT 168523

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The Plumber You Deserve." 24 Hours a Day • 7 Days a Week Never An Overtime Charge! www.mrrooter.com	The	Plumber	You Dese	rve." 24	Hours a C	ay • 7 Days a	a Week Nev	er An Over	rtime Charg	je!	WWW.	mrrooter.c	om

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CenterPoint. Energy

Always There.*

QUESTIONS OR COMMENTS?

CenterPoint Energy PO BOX 2628 HOUSTON TX 77252-2628 Billing & Service: In Houston Area 713-659-2111 Toll Free 1-800-752-8036 Monday-Friday Call 7 a.m. - 6 p.m. CenterPointEnergy.com

YOUR **ACCOUNT IS** PAST DUE

YOUR LAST DAY TO **PAY THE PAST DUE** AMOUNT OF \$265.10 IS ON 04/17/2011 TO **AVOID YOUR** SERVICE BEING **DISCONNECTED.**

THIS IS THE Υ Ουτ-= NO EIN

2200

Avg daily gas use: This period this yr 2.0 CCF; this period last yr 3.6 CCF

	-	
Account number		3850291-0
Date mailed		04/07/2011
Date due		04/22/2011
Total amount due		\$ 323.62
ACCT SUMMARY		Gas charges
Previous balance		\$265.10
Payment	· · ·	0.00
Balance forward		\$ 265.10
Current billing	-) .	58.52
Total amount due	QA: 1.7	\$323.62
SERVICE ADDRESS 13630 Pinerock Ln Houston TX 77079-5914	(H)	
YOUR GAS USAGE		Meter # 3798500640542

ELMER H BRUNSTING

Gas cost adjustment Rate case surcharge Hurricane cost surcharge Reimbursement of local fra		@ \$0.63550/CCF	38.13 0.24 0.12 2.90
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Gas cost adjustment	60 CCF	@ \$0.63550/CCF	38.13
Base amount	60 CCF	@ \$0.03080/CCF	\$13.54 1.85
YOUR BILL IN DETAIL Customer charge			R-2080 \$13.54
Metered usage		F = 100 cubic feet of gas	60
Current reading Previous reading		03/31/2011	933 873
YOUR GAS USAGE 30 Day billing period	03/01/2	011 to 03/31/2011	Meter # 3798500640542

Keep this part of your bill.

Customer name

IMPORTANT NOTICE - TEXAS CUSTOMERS

The bill for your natural gas service is seriously past due. Please note that your regular bill also serves as a "Disconnect Notice" and should receive your immediate attention.

If your payment is not received in our office by the specified date for the past due balance, a collection charge may be made or your service may be disconnected without further notice

If service is disconnected, you must pay your bill in full in addition to a reconnect charge. Your deposit requirement will be re-evaluated and may be increased if necessary to cover payment for future service.

> Page 1 of 3 Avg daily temp: This period this year 67°F; this period last year 60°F.

<u>CenterPoint.</u> Energy

Always There.

EL PAGO DE TU

CUENTA ESTA

EL ÚLTIMO DÍA PARA

VENCIDO DE \$265.10

ES EL 04/17/2011 PARA

PAGAR TU MONTO

EVITAR QUE TU

DESCONECTADO.

ESTE ES EL

DE CORTE

RECIBIRAS.

CenterPoint. Energy Always There.*

QUE

2200

UNICO AVISO

SERVICIO SEA

VENCIDO

Keep this part of your bill.

Customer name	ELMER H BRUNSTING
Account number	3850291-0
Date mailed	04/07/2011
Date due	04/22/2011
Total amount due	\$ 323.62

If you or any permanent occupant of your premises is seriously ill, or may be made seriously ill by discontinuance of service, a limited extension of time may be obtained if requested before the disconnect date shown on the bill and supported by a hand written statement by a licensed physician.

The address, telephone number, and office hours of your local CenterPoint Energy office are shown in the upper left hand corner of your bill.

When service has been disconnected for non-payment, the reconnection of service will be worked on or after the following business day after payment has been received.

If you have already paid the amount noted as past due, please disregard this notice.

AVISO DE DESCONEXIÓN

AVISO IMPORTANTE - CLIENTES DE TEXAS

La cuenta de tu servicio de gas natural está seriamente vencida. Por favor ten en cuenta que tu cuenta regular también sirve como un "Aviso de Desconexión" y es importante que lo atiendas de inmediato. Si tu pago no es recibido en nuestra oficina en la fecha indicada para el saldo vencido, se podrá hacer un cargo por cobranza o tu servicio podrá ser desconectado sin nuevo aviso.

Si el servicio es desconectado será necesario que pagues el total de la cuenta, además de un cargo por reconexión. Tus requisitos de depósito serán re-evaluados y éste podrá ser aumentado si es necesario para cubrir el pago por servicio futuro.

Si tú o cualquier ocupante permanente del inmueble está gravemente enfermo o puede ponerse gravemente enfermo por la suspensión del servicio, se podrá obtener una prórroga limitada si ésta es solicitada antes de la fecha de desconexión que aparece en la cuenta, y es respaldada por un informe escrito a mano proveniente de un médico autorizado.

La dirección, el número de teléfono y horas de olicina de tu oficina local de CenterPoint Energy aparecen en el angulo superior izquierdo de tu cuenta.

Cuando el servicio ha sido desconectado por la falta de pago, es necesario que pagues todos los saldos pendientes. El servicio será reconectado el siguente día de trabajo después de que CenterPoint Energy haya recibido el pago.

Page 2 of 3



Always There.

----- QUESTIONS OR COMMENTS?

CenterPoint Energy PO BOX 2628 HOUSTON TX 77252-2628 Billing & Service: In Houston Area 713-659-2111 Toll Free 1-800-752-8036 Monday-Friday Call 7 a.m. - 6 p.m. CenterPointEnergy.com

Keep this part of your bill.

Customer name Account number Date mailed Date due Total amount due ELMER H BRUNSTING 3850291-0 04/07/2011 04/22/2011 \$ 323.62

Si ya pagaste la cantidad indicada como vencida, por favor haz caso omiso de este aviso.

2200



Page 3 of 3

수요 그는 전에서 가지 못했어? 그는 것이 가지 않는 것이 같아요? 그는 것은 것이야? 가지 않았다.	
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Mr. Pham Chan 13410 Beechglen Lane Houston, Texas 77083 Cell: 832-283-1755

Invoice: Date

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NAME:	
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Mr. Pham Chan 13410 Beechglen Lane Houston, Texas 77083 Cell: 832-283-1755	nvoice: Date: 4.1.1.4.4
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COMPRESSOR SUCTION HEAD VOLTS ELECTRICAL CONNECTIONS CONTACTS TIGHT & CLEAN	Char drain	line \$ 63.38	P.O. BOX 266105 • HOUSTON, TEXAS 77207 6734 RUPLEY CIRCLE • HOUSTON, TEXAS 77087 TACLA-27684C • (713) 644-9285 • TACLA-8987E www.pmhvac.com	73910
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STRIP HEAT DEFROST CYCLE ELECTRICAL COMP'TS. RELAYS OVERLOAD PRESS.SWITCH THERMOSTAT O.K. REPLACE RELOCATE	PARTS WARRANTY All parts as recorded are warranted as per manufacturer specifications. LABOR GUARANTY The labor charge as recorded hare relative to the equipment serviced as noted, is guaranteed for a period of 30 days. We do not, of course, guaranty other parts than those we	A MOUNT	Plenum Tusiz 52 these leinstalling	}
REGULATED BY:	Install. If repairs later become necessary due to other defective parts, they will be charged separately.	B L TOTAL W OTHER CHARGES \$	TECHNICIAN CERT. TOTAL SIGNATURE CHARGES	63 38
THE TEXAS DEPARTMENT OF LICENSING AND REGULATION P.O. BOX 12157	By accepting the goods and services supplied to the to this transaction, the Customer agrees that P & M Ai or injury to the Customer's home, business, or prope indirectly, the failure or defectiveness of any item, or an pursuant to this Agreement, including all cases in wh results from, the design, manufacture, marketing, di supplied under this Agreement, or from any services Agreement, or from the failure of P & M Air Conditioning supplied or the services performed under the Agreemen	r Conditioning will not be liable to the Customer rty, arising out of, or occasioned by, directly or y services, furnished by P & M Air Conditioning ich the defect or failure, or the resultant injury stribution, servicing, or operation of any item provided by P & M Air Conditioning under this to provide timely warnings concerning the items in whether or not that failure or defectiveness is	SUB- TOTAL SUB- TOTAL MISC. MATERIALS CONSISTS OF TAPE, SCREWS, WIRE NUTS, GLUE, ETC. FINANCE CHARGES: Balances due over 30 days (1 ¹¹ / ₂ % INTEREST) PER MONTH (18% ANNUAL RATE) will be imposed. MISC. PLEASE PAY FROM THIS INVOICE TAX	
AUSTIN, TX 78711 1-800-803-9202 OR 1-812-463-6599	the sole or contributory cause of the resultant injury. The of toxic mold contamination or other environmental haz thereto, alleged to be in any way occasioned or caus installed, or serviced, or by any services provided by P It is the expressed intention of the Customer and P & and intended to protect P & M Air Conditioning from manufacture, marketing, distribution, servicing, or op rendered, under the terms of this Agreement, or from	his section shall expressly pertain to any claims and, and any injuries or damages consequential sed, directly or indirectly, by any product sold, & M Air Conditioning. If M Air Conditioning that this section is designed in the consequences of defects in the design, eration of any item supplied, or any services	CHECK # TDL # VISA MASTERCARD MASTERCARD DISCOVER AMEX MEX DUE ABOVE ORDERED WORK HAS BEEN COMPLETED AND LACKNOWLEDGE RECEIPT OF MY COPY.	148 38.
.www.license.state.tx.us	timely warnings concerning the items supplied or the Agreement.		X.	DATE
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Mr. Pham Chan Invoice: .. 13410 Beechglen Lane Houston, Texas 77083 Date: Cell: 832-283-1755 NAME: ADDRESS 13630 PINOVOCH CITY, STATE: PHONE: DESCRIPTION AMOUNT Liquid & Dry Lawn Service 5.* **Full Service Partial Service** Landscaping Clean-up Mulching **Tree Trimming Tree Cutting** Fertilizer **Planting Bushes Planting Flowers** Labor SUB-TOTAL SALES TAX Thank You TOTAL C

Please detach and return above portion with your payment



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Subscription Account Information						
Notice Sent	07/31/2011					
Account Number	30658779					
Subscription Frequency	DAILY SUNDAY					

Subscription History	
Last Payment Received - Thank You!	\$126.00
Last Payment Date	09/08/2010
Last Payment Paid Thru	08/18/2011
Credit Days - 0	\$0.00
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Your renewal date is automatically extended for temporary stops and other credits.

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QUESTIONS OR COMMENTS?

CenterPoint Energy PO BOX 2628 HOUSTON TX 77252-2628 Billing & Service: In Houston Area 713-659-2111 Toll Free 1-800-752-8036 Monday-Friday Call 7 a.m. - 6 p.m. CenterPointEnergy.com

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To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

The customer charge includes a \$0.15 GRIP surcharge.

\$500 OFF your natural gas bill when you install a natural gas standby generator from a participating dealer. For details, visit CenterPointEnergy.com/ generators.

Keep this part of your bill.		
Customer name		ELMER H BRUNSTING
Account number		3850291-0
Date mailed		08/08/201
Date due		08/23/2011
Total amount due		\$ 52.48
ACCT SUMMARY		Gas charges
Previous balance		\$27.29
Payment		0.00
Balance forward		\$ 27.29
Current billing	•	25.19
Total amount due		\$52.48
SERVICE ADDRESS 13630 Pinerock Ln Houston TX 77079-5914		
YOUR GAS USAGE		Meter # 3798500640542
32 Day billing period	06/30/2011 to 08/01/2011	
Current reading	08/01/2011	1022
Previous reading	06/30/2011	· · · 1010
Metered usage	1 CCF = 100 cubic feat of gas	
YOUR BILL IN DETAIL	2.9	R-2080-GRIP 2011-CH
Customer charge		\$13.69
Base amount	12 CCF @ \$0.03080/CCF	0.37
Gas cost adjustment	12 CCF @ \$0.73917/CCF	
Rate case surcharge		0.24
Hurricane cost surcharge	· · · · ·	0.02
Reimbursement of local fran		1.25
Reimbursement of State GR City sales tax	1.00%	0.50 0.25
·····	1.0076	
Total current charges		\$25.19

Check

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Avg daily gas use: This period this yr 0.4 CCF; this period last yr 0.5 CCF

10409

Page 1 of 1 Avg daily temp: This period this year 87°F; this period last year 84°F.

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A SAFETY MESSAGE FROM CENTERPOINT ENERGY

Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

Always There*

UNDERSTANDING YOUR BILL

Total amount due. This is the difference between your previous balance and your payment, with any adjustments to your account, plus your current charges.

- Customer charge and base amount. Covers fixed costs
- for reading meters, issuing bills, maintaining facilities and gas
- lines, postage, etc. These costs occur even if you do not use gas during a billing period.
- Gas cost adjustment (GCA). This is the portion of your bill caused by the fluctuating cost of gas that CenterPoint Energy purchases for your use. The adjustment is subject to change each month, up or down, depending on the supply of gas and current market rates. The amount of the adjustment represents your share of CenterPoint Energy's actual costs. CenterPoint Energy does not mark up the cost of gas.

Meter readings, CCF. The difference between the current and previous meter readings shown on your bill measures the volume of gas you used in CCFs (hundreds of cubic feet).

Historical information. Historical usage information is available at no charge, upon the consumer's request.

Payment arrangements. If you need to make payment arrangements on your gas bill, or enter into a delayed payment agreement, please call the local or toll free number listed on the front of your bill.

Additional services. Additional services also include the following: Automatic Bank Draft, Average Monthly Billing, third party billing, assistance to elderly and handicapped customers, notification of certified medical emergency and Energy Assistance Programs.

In accordance with Federal Reserve Board guidelines, personal checks that you send us for payment may be processed electronically. This means your check will not be returned by your financial institution. Please contact the customer service number printed on your invoice with questions concerning this process. For further information, visit CheckConversionEducation.org.

Factors affecting your gas bill. Any one, or combination, of these factors can change the amount of your bill:

- · Colder or warmer weather;
- Wholesale cost of gas;

- Differences in the number of days billed;
- Changes in living habits, number of people, appliances, or weatherization.

The following is an example of how to read a typical meter index: Look at the four dials with their curved arrows. Read from right to left as follows:



- Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows
 a clockwise movement of the pointer.
- 2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "Same or Lower Number Rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.
- 3. Read the "100-thousand" dial, it seems to point to 2. Doublecheck by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.
- 4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "Same or Lower Number Rule," we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.

Online Billing. Pay at CenterPointEnergy.com. Go to your service area and select Online Billing to view and pay your monthly bill online.

Moving? Please call us at the number on the front of this bill at least two weeks before you move, or let us know online at CenterPointEnergy.com. We will take gas service out of your name at your old address and make sure you have gas service at your new address when you need it. Thank you.

13410 Beechglen Lane	lice: Date: <i>8/26/1</i>	
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ADDRESS: 13630 pinerock	~	
CITY, STATE:		
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Full Service 7 _ 29 _ (/	25	
Partial Service		
Landscaping $8 - 5 - 11$	25	
Clean-up		
Mulching $8 - 12 - 11$	25	
Tree Trimming		
Tree Cutting $\& -[9] - [1]$	25	
Fertilizer		
Planting Bushes 8 -26 -11	25	
Planting Flowers		
Labor		
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