luebonnet



January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

our Select Rewards Visa® Platinum Card account at a glance Account: 4037 6600 1389 6626								
Payment Informati	ion							
New Balance Minimum Payment Du Minimum Payment Du <b>Total New Minimum</b> Payment Due Date Late Payment Warni minimum payment by to pay up to a \$35.00 Minimum Payment V minimum payment ea interest and it will take For example:	ue (Current Month) ue (Past Due) <b>Payment Due</b> 	ve, you may have se only the bay more in off your balance.						
using this card and each month you pay	You will pay off the balance shown on this statement in about 8 years	And you will end up paying an estimated total of \$3,763						
payment \$88	3 years	\$3,182 (Savings= \$581)						
	Only the minimum payment	Only the minimum 8 years payment						

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$2,770.74 by 02/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000069033 1 AT 0.357 106481928927107 P

# 02403766003389662600003000002770742

Your Account Number: Total New Balance:	6600 13 \$	389 6 32,77		
Minimum Payment Due		\$3	0.00	
Payment Due Date	er Amou	nt of Payme	ent Enc	losed
Feb. 19, 2011				400004800

### **Cardmember Service**

BRUNSTING003894

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
- You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
  The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true: 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.) 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your and the purchase accesses.)

credit card account do not qualify. 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit including and billing any new interest, fees, and the balance of divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit including and either charge) adding any new interest. Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

BRUNSTING003895

Bluebonnet 

January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards		
	This	Year
	Statement	to Date
Description of Activity		
Base Reward Points	2,746	2,746
Total	2,746	2,746

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

# Transactions

Payments and Other Credits           12/24         12/22         7968         THE HOME DEPOT 571         HOUSTON         TX.         \$6.35cr.           01/18         01/16         0193         PAYMENT THANK YOU         \$725.00cr.           12/23         12/21         302         THE HOME DEPOT 571         HOUSTON         TX.         \$85.63           12/23         12/22         7407         KROGER #161         HOUSTON         TX.         \$27.90           12/24         12/22         0215         THE HOME DEPOT 571         HOUSTON         TX.         \$27.96           12/24         12/22         0215         THE HOME DEPOT 571         HOUSTON         TX.         \$37.00           12/24         12/25         0377         HOP 1417         0014175 HOUSTON         TX.         \$38.70           12/29         12/28         0464         BURGER KING #17450 HOUSTON         TX.         \$18.45           12/30         12/28         0640         RANDALLS STORE00010660 HOUSTON         TX.         \$18.45           12/30         12/29         12/20         12/20         12/20         12/20         12/20           12/20         12/20         02/20         RANDALLS STORE00010660 HOUSTON	Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
MERCHANDISE/SERVICE RETURN         \$725.00cR           1/1/8         01/16         0193         PAYMENT THANK YOU				Payments and Other Credits	
Purchases and Other Debits           12/23         12/21         3302         THE HOME DEPOT 571         HOUSTON         TX				MERCHANDISE/SERVICE RETURN	
12/23         12/21         3302         THE HOME DEPOT 571         HOUSTON         TX.         \$85.63           12/24         12/22         0215         THE HOME DEPOT 571         HOUSTON         TX.         \$11.32           12/24         12/22         0215         THE HOME DEPOT 571         HOUSTON         TX.         \$17.06           12/27         12/25         5377         IHOP 1417         0014175 HOUSTON         TX.         \$37.00           12/28         12/27         42/25         WALGREENS #3328         HOUSTON         TX.         \$11.22           12/29         12/27         0767         JAMES CONEY ISLAND         HOUSTON         TX.         \$18.45           12/30         12/28         0640         BURGEENS #3328         HOUSTON         TX.         \$88.82           12/30         12/29         12/29         0807         RANDALLS STORE00010660 HOUSTON         TX.         \$18.85           12/31         12/29         0867         RANDALLS STORE00010660 HOUSTON         TX.         \$49.98           10/03         1161         LUBYS CAFE #0085 Q99 HOUSTON         TX.         \$20.42           10/03         1631         LUBYS CAFE #0085 COPT T1         HOUSTON         TX.         \$22.67.0	01/18	01/16	0193		\$725.00cr
12/23       12/22       7407       KROGER #161       HOUSTON       TX					
	12/23 12/24 12/24 12/27 12/28 12/29 12/30 12/30 12/30 12/31 01/03 01/03 01/04 01/05 01/05 01/05 01/05 01/05 01/06 01/06 01/06 01/06 01/06 01/06 01/10 01/10 01/10 01/12 01/13 01/14 01/18 01/18 01/18 01/21	12/22 12/22 12/22 12/25 12/27 12/27 12/28 12/29 12/29 12/29 12/29 12/29 12/29 12/29 12/29 12/29 01/01 12/30 01/03 01/03 01/03 01/03 01/03 01/04 01/04 01/04 01/04 01/04 01/04 01/07 01/07 01/07 01/07 01/07 01/07 01/07 01/11 01/12 01/13 01/14 01/17 01/19	7407 0215 0848 5377 4925 0646 0602 8290 1687 03613 0315 9853 5451 5188 0315 9853 5451 51884 3477 1142 0328 9250 1990 2150 1990 2150 1996 4198	KROGER #161HOUSTONTX	\$27.90 \$11.32 \$27.06 \$37.00 \$11.22 \$3.87 \$18.45 \$88.82 \$19.44 \$11.88 \$49.98 \$20.42 \$14.05 \$267.04 \$272.15 \$32.98 \$8.66 \$52.90 \$268.17 \$44.16 \$8.66 \$20.00 \$13.56 \$25.14 \$15.00 \$66.30 \$34.95 \$397.49 \$42.50 \$42.190 \$4.72



January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA É BRUNSTING **ELMER H BRUNSTING** 

Inquiries: 1-800-558-3424 Page 3 of 3

Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Fees Charged	
01/21			RETURNED PAYMENT FEE TOTAL FEES FOR THIS PERIOD	\$25.00 <b>\$25.00</b>

## Interest Charge Calculation

Total Interest Charged in 2011

#### Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type						
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$2,770.74 \$0.00	\$0.00 \$0.00 \$0.00	YES YES YES	\$0.00 \$0.00 \$0.00	9.24% 9.24% 20.24%	NO YES NO
Important Messa	iges					

# Important Messages

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626

#### 鞷 By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 1-866-616-1750 Fax:

## ② Send Inquiries to: Cardmember Service P.O. Box 6354

Fargo, ND 58125-6354

 $\bowtie$ Send Payments to: Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408



\$0.00

visit our website: myaccountaccess.com

End of Statement

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**February Statement** for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 67 14 Page 1 of 3

Your Select Rewards Visa® Plat	inum Card accou	nt at a glance	Account: 4037	6600 1389 6626
Activity Summary		Payment Informa	tion	
Previous Balance	\$2,770.74 \$0.00 \$397.49cR \$827.20 \$0.00 \$0.00 \$30.00 \$25.00 \$23.12 \$3,248.57 \$9,900.00 \$6,651.43 Feb. 22, 2011 32	New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment minimum payment e interest and it will tal For example: If you make no additional charges using this card and each month you pay	Due (Current Month) Due (Past Due) n Payment Due ning: If we do not rea y the date listed abo D Late Fee. Warning: If you ma ach period, you will	\$30.00 <b>\$111.00</b> Mar. 19, 2011 ceive your ve, you may have ke only the pay more in
		Only the minimum payment	9 years	\$4,541
		\$103	3 years	\$3,731 (Savings= \$810)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,248.57 by 03/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

CREDIT UNION

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!** 

000068873 1 AT 0.357 106481970162970 P

# 0240376600138966260000111000003248575

Your Account Number: Total New Balance:	6600 13 S	- + -	6626 48.57		
Minimum Payment Du			11.00	)	
Payment Due Date	iter Amou	nt of Paym	ent En	closed	
Mar. 19, 2011					

Cardmember Service

BRUNSTING003898

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
- You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account
1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST
CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the
Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added the transaction date of the first day of the statement period. Blied but unpaid interest on Putchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are ided to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

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**February Statement** for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards		
	This	Year
	Statement	to Date
Description of Activity		
Base Reward Points	430	3,176
Total	430	3,176

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

# Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
02/09	02/08	3118	TRUGREEN # 5755 281-240-6622 TX MERCHANDISE/SERVICE RETURN	\$397.49cr
			Purchases and Other Debits	
01/26 01/27 02/04 02/07 02/09 02/14 02/22	01/25 01/27 02/03 02/05 02/07 02/11 02/18	0885 9771 7102 5230 1798 4308 8475	WALGREENS #3328 HOUSTON TX LEI*LANDS END CLOTHING 800-332-4700 WI WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-6344 TN MEDICAL ALERT C/O AMAC 866-502-2622 NY WALGREENS #3328 HOUSTON TX Fees Charged	\$42.32 \$42.15 \$5.00 \$154.79 \$20.00 \$34.95 \$527.99
02/22	02/19		LATE FEE - PAYMENT DUE ON 02/19 TOTAL FEES FOR THIS PERIOD Interest Charged	\$25.00 <b>\$25.00</b>
02/22	90000000000000000	000000000000000000000000000000000000000	INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD	\$23.12 <b>\$23.12</b>
	1		2011 Totals Year-to-Date	
			es Charged in 2011 erest Charged in 2011	\$50.00 \$23.12

# Interest Charge Calculation

### Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$3,248.57	\$2,854.91	YES	\$23.12	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Continued on Next Page

BRUNSTING003900

AABrunsting.Financials002647



Important Messages

**February Statement** for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

\*\*\* IMPORTANT CARDMEMBER ALERT \*\*\*

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

## By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



myaccountaccess.com

End of Statement



**March Statement** for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 578 14 Page 1 of 3

			Account: 4037	0000 1009 002
Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$3,248.57 \$3,359.57cr \$6.65cr \$733.75 \$0.00 \$0.00 \$0.00 \$0.00 <b>\$25.00cr</b> <b>\$0.00</b>	Minimum Payment Due (Past Due) \$0     Total New Minimum Payment Due     Payment Due Date Apr. 19, 20     Late Payment Warning: If we do not receive your     minimum payment by the date listed above, you may h		
New Balance Credit Line Available Credit Statement Close Date	\$591.10 \$9,900.00 \$9,308.90 Mar. 22, 2011	minimum payment e	ach period, you will p ke you longer to pay o	ay more in
Days in Billing Cycle	28	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
		Only the minimum payment	20 months	\$644

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$591.10 by 04/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!** 

000058894 1 AT 0.357 106481010212329 P

# 0240376600138966260000030000000591108

Your Account Number:	4037	6600 13	389 6	6626	3
Total New Balance:			\$59	91.10	כ
Minimum Payment Due	e:		\$3	30.00	0
Payment Due Date	ter Amour	it of Payme	nt End	closed	
Apr. 19, 2011			ACCOMPCINE	ALCORD DO	

Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
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- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- We cannot try to collect the amount in question, or report you as belinquent on that amount.
  The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We Purchase, Advance and Balance Transfer categories and Pelance Transfer categories. To get the ADB in each category, we add Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid fees on Purchases, credit insurance charges are added to the Purchase balance of the Account. Any billed but unpaid fees on Purchases, credit insurance charges are added to the Balance Transfer balance of the Account on the date they are charged to the Account. Any billed but unpaid fees on Purchases, credit insurance charges are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB of your Account that accrues until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

BRUNSTING003903

**{**luebonnet New Service

March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
	This Statement	Year to Date	
Description of Activity Base Reward Points	727	3.903	
Total	727	3,903	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

# Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
02/25	02/24	8199	KROGER #161 HOUSTON TX MERCHANDISE/SERVICE RETURN	\$6.65CR
03/11 03/11	03/11 03/11	0000 0106	PAYMENT THANK YOU PAYMENT THANK YOU	3.3.748.07CR
			Purchases and Other Debits	
02/23 02/24 02/25 02/28 03/01 03/03 03/03 03/03 03/07 03/07	02/22 02/22 02/24 02/25 02/28 03/01 03/02 03/02 03/05 03/04	0554 7583 8012 0333 0135 2533 4675 9967 1893 5138	CHILDREN'S CANCER FUND 865-947-9825 TN         VALERO 527       HOUSTON         TX       KROGER #161         HOUSTON       TX         KUHT - TV       713-7488888         CHILDREN'S CANCER RECO 717-545-7600 PA         NTNL CAREGIVING FNDTN         VALGREENS #3328         HOUSTON         TACO CABANA #148         HOUSTON       TX         JASON'S DELI # 022 Q64 HOUSTON	\$15.00 \$46.90 \$61.87 \$10.00 \$25.00 \$25.00 \$39.86 \$20.00 \$6.47 \$21.07
03/09 03/10 03/14 03/14 03/14 03/14 03/15 03/15 03/15	03/07 03/09 03/12 03/12 03/12 03/11 03/14 03/14 03/14	4498 2729 7533 8737 0542 3326 3868 7431 6271	ST JUDE MAIN DONATIONS 800-822-6344 TNWALGREENS #3328HOUSTONTXWALGREENS #5094HOUSTONSUBWAY00375527HOUSTONTXRANDALLS STORE00010116HOUSTONTXMEDICAL ALERT C/O AMAC 866-502-2622 NYRADIOSHACK COR00180117HOUSTONTARGET00014357HOUSTONSHELL OIL 57543429500HOUSTONTX	\$20.00 \$5.00 \$12.99 \$16.64 \$34.95 \$108.24 \$87.39 \$24.04
03/16 03/22	03/14 03/21	2741 8171	SHELL OIL 57543446108 LULING TX WALGREENS #3328 HOUSTON TX Fees Charged	\$53.62 \$43.02

03/16

REVERSAL OF LATE PAYMENT FEE...... TOTAL FEES FOR THIS PERIOD.....

\$25.00cr **\$25.00cr** 

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$23.12



**March Statement** for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

## Interest Charge Galculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance B	al. Subject				'APR*** Interest p. Date Free Period
**BALANCE TRANSFER **PURCHASES	\$0.00 \$591.10	\$0.00 \$0.00	YES YES	\$0.00 \$0.00	9.24% 9.24%	NO YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626

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By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 🕐 Send Inquiries to:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service

St. Louis, MO 63179-0408

P.O. Box 790408



myaccountaccess.com

End of Statement

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**April Statement** for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Your Select Rewards Visa® P	atinum Card accou	nt at a glance	Account: 4037	6600 1389 6626
Activity Summary		Payment Informa	tion	
Previous Balance         \$591.10           Payments         \$0.00           Other Credits         \$0.00           Purchases         \$1,352.28           Balance Transfers         \$0.00           Advances         \$0.00           Other Debits         \$0.00           Part Due Amount         \$30.00           Fees Charged         \$25.00           Interest Charged         \$11.09		New Balance Minimum Payment I Minimum Payment I Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.0 Minimum Payment	Due (Current Month) Due (Past Due) <b>n Payment Due</b> <b>ning:</b> If we do not rea y the date listed abo 0 Late Fee.	ve, you may have
New Balance Credit Line Available Credit Statement Close Date	\$1,979.47 \$9,900.00 \$7,920.53 Apr. 21, 2011	minimum payment e interest and it will tal For example:	ach period, you will j	pay more in
Days in Billing Cycle	арг. 21, 2011 	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
		Only the minimum payment	5 years	\$2,458
		\$63	3 years	\$2,273

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,979.47 by 05/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

#### Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

To change your address or for Cardmember Service please call: 1-800-558-3424 *Every Hour! Every Day!* 

000059592 1 AT 0.365 106481051716957 P

### 024037660013896626000097000001979476

services, call 866-951-1391.

Your Account Number: Total New Balance:	4037	6600 1	389 \$1,9		
Minimum Payment Due	ə:		\$	97.00	D
Payment Due Date	ter Amou	nt of Payn	ient En	closed	-
May 19, 2011					

If you would like information about credit counseling

#### Cardmember Service

BRUNSTING003906

(Savings= \$185)

AABrunsting.Financials002653

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information: Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
   You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
  The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true: 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify. 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinguent.

Important Information Regarding Your Account
1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST
CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the
Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We
determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add
together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine
the daily balances each day by taking the beginning balance of those Account categories (including any pilled but unpaid interest, fees, credit
insurance and other charges) adding any new interest. fees, and charges. and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

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**April Statement** for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards		
	This Statement	Year to Date
Description of Activity Base Reward Points	1.352	5.255
Total	1,352	5,255

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

# Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction		Amount
			Purchases and Other Debits		
03/24 03/28 03/29 03/30 04/01 04/04 04/04 04/04 04/05 04/06 04/07 04/11 04/11 04/11 04/11 04/12 04/13 04/14 04/15 04/18 04/18 04/18 04/19 04/20 04/21	03/23 03/25 03/28 03/28 03/28 03/28 03/28 03/28 03/28 03/28 04/01 03/31 04/04 04/04 04/04 04/07 04/07 04/07 04/07 04/07 04/07 04/13 04/13 04/14 04/15 04/17 04/19 04/19	5052 0163 4435 2217 0847 3445 9936 7546 3652 6999 0645 6026 7611 6796 1261 2314 6796 1261 2314 6791 9941 5639 1020 8426 8955 1439 0138 4743 2763	WALGREENS #3328HOUSTONTX		\$569.56 \$10.00 \$30.81 \$18.35 \$34.77 \$6.47 \$42.68 \$8.43 \$19.21 \$9.87 \$86.35 \$20.00 \$11.94 \$25.00 \$5.93 \$34.95 \$14.27 \$61.25 \$5.00 \$45.81 \$21.27 \$133.11 \$11.88 \$59.00 \$48.02 \$18.35 \$25.00 \$
04/21			INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD		\$11.09 <b>\$11.09</b>
			2011 Totals Year-to-Date		
		Total Fe Total Int	es Charged in 2011 erest Charged in 2011	\$50.00 \$34.21	



**April Statement** for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

# Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

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Balance Type						Interest Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$1,979.47 \$0.00	\$0.00 \$1,460.67 \$0.00	YES YES YES	\$0.00 \$11.09 \$0.00	9.24% 9.24% 20.24%	NO YES NO

# Important Messages

\*\*\* IMPORTANT CARDMEMBER ALERT \*\*\*

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

# By Telephone:

Every Hour! Every Day! Voice: 1-800-558-3424

TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



myaccountaccess.com



**May Statement** for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 46 14 Page 1 of 3

Your Select Rewards Visa® Pl	atinum Card accou	nt at a glance	Account: 403	7 6600 1389 6626
Activity Summary		Payment Informa	tion	
Previous Balance         \$1,979.47           Payments         \$0.00           Other Credits         \$0.00           Purchases         \$1,676.35           Balance Transfers         \$0.00           Advances         \$0.00           Other Debits         \$0.00           Payments         \$0.00           Purchases         \$1,676.35           Balance Transfers         \$0.00           Other Debits         \$0.00           Past Due Amount         \$97.00           Fees Charged         \$35.00           Interest Charged         \$25.91           New Balance         \$3,716.73           Credit Line         \$9,900.00		New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment minimum payment e interest and it will tal For example:	Due (Current Month) Due (Past Due) <b>n Payment Due</b> <b>ning:</b> If we do not re by the date listed abo 0 Late Fee. <b>Warning:</b> If you ma ach period, you will	\$97.00 <b>\$195.00</b> Jun. 19, 2011 ceive your ove, you may have ke only the pay more in
Statement Close Date Days in Billing Cycle	May 24, 2011 33	If you make no additional charges using this card and each month you pay Only the minimum	You will pay off the balance shown on this statement in about. 10 years	And you will end up paying an estimated total of \$5,307
		<u>payment</u> \$118	3 years	\$4,269 (Savings= \$1,038)

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,716.73 by 06/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

### Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!** 

000057451 1 AT 0.365 106481095893560 P

# 0240376600138966260000195000003716737

services, call 866-951-1391.

Your Account Number: Total New Balance:	4037 6600 1389 6626 \$3,716.73
Minimum Payment Due	
Payment Due Date En	ler Amount of Payment Enclosed
Jun. 19, 2011	

If you would like information about credit counseling

#### Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information: Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
- You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
  The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify. 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account
1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST
CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the
Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We
determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add
together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine
the daily balances each day by taking the beginning balance of those Account categories (including any pewinterest, fees, credit
insurance and other charges) adding any new interest fees and charges and subtracting any navments or credits applied acainst your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

Bluebonnet

**May Statement** for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
	This Statement	Year to Date	
Description of Activity Base Reward Points	0	5.255	
Total	õ	5,255	

No points will be awarded until you bring your account current.

Trans	sactior	1S	Description of the second sec second second sec	
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Purchases and Other Debits	
04/25 04/25 04/25 04/25 04/26 04/27 04/28 04/28 04/28 04/28 04/28 05/02 05/02 05/02 05/02 05/02 05/02 05/02 05/02 05/05 05/05 05/05 05/05 05/05 05/05 05/05 05/06 05/06 05/06 05/06 05/12 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20	04/22 04/22 04/23 04/21 04/25 04/25 04/26 04/26 04/26 04/27 04/28 04/28 04/30 04/30 05/01 04/30 05/01 05/01 05/04 05/11 05/11 05/11 05/11 05/11 05/13 05/18 05/18 05/18 05/18 05/18	2457 2499 1804 0487 0196 2444 4982 3252 3299 75507 4913 6960 8296 2862 7584 35299 75507 49133 6960 8099 7582 2862 7584 3545 5228 3529 2862 7584 3529 3529 2862 7582 3529 2862 2865 3529 2865 3529 2865 2865 2865 2865 2865 2865 2865 2865	WHATABURGER 131Q26 HOUSTONTX	\$14.75 \$2.80 \$21.00 \$67.14 \$10.00 \$38.00 \$4.00 \$17.93 \$599.93 \$62.85 \$12.90 \$11.77 \$57.30 \$5.81 \$17.06 \$10.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$21.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$21.25 \$20.00 \$52.21 \$59.00 \$17.58 \$21.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$21.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$21.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$21.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$22.05 \$8.00 \$6.50 \$32.38 \$20.00 \$25.43 \$25.93 \$3.24 \$30.86 \$34.95 \$18.38 \$24.49 \$10.89 \$19.60 \$47.61 \$114.63 \$8.61 \$56.81 \$6.82 \$18.80
05/23	05/20	5392	WALGREENS #3328 HOUSTON TX Fees Charged	\$19.78
05/19	05/19		LATE FEE - PAYMENT DUE ON 05/19 TOTAL FEES FOR THIS PERIOD	\$35.00 <b>\$35.00</b>



**May Statement** for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 3 of 3

Tran	sactior	IS	e Trucke Greekeel		
Post Date	Trans Date	Ref. Nbr	Description of Transaction		Amount
			Interest Charged		
05/24			INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD		\$25.91 <b>\$25.91</b>
	[		2011 Totals Year-to-Date	9	
		Total Fe Total In	erest Charged in 2011 erest Charged in 2011	\$85.00 \$60.12	

# Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	with Interest Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$3,716.73	\$3,101.59	YES	\$25.91	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

# Important Messages

\*\*\* WE ARE HERE TO HELP \*\*\*

Your account is past due. Do you need our help? We understand that you may be feeling the effects of the current economic challenges, and want you to know that we have NEW PAYMENT RELIEF PROGRAMS available to help. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM and login or enroll in Online Account Access to review your new options.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

By Telephone: *Every Hour! Every Day!* Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 Online visit our website:

myaccountaccess.com

End of Statement

BRUNSTING003913

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**June Statement** for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

A official Cummany		Baymant Informa	tion	
Activity Summary		Payment Informa	don	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$3,716.73 \$3,911.73cR \$0.00 \$305.94 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 <b>\$65.00</b> <b>\$0.47c</b> R	New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00	Due (Current Month) Due (Past Due) n <b>Payment Due</b> ning: If we do not rec y the date listed abor 0 Late Fee.	ve, you may hav
New Balance Credit Line Available Credit Statement Close Date	\$175.47 \$9,900.00 \$9,724.53 Jun, 22, 2011	Minimum Payment minimum payment e interest and it will tal For example:	ach period, you will p	ay more in
Days in Billing Cycle	29	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
		Only the minimum payment	6 months	\$185

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$175.47 by 07/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!** 

000113294 1 AB 0.368 106481135938865 P

## 024037660013896626000003000000175472

services, call 866-951-1391.

Your Account Number: Total New Balance:	4037	6600 1		6626 75.47
Minimum Payment Due	<del>;</del> :		\$3	30.00
Payment Due Date	ter Amou	nt of Paym	ent En	closed
Jul. 19, 2011				

#### Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 ւհկուրդիլիկերիներիթերին կերերիներին հետ

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

- ► Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
   You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
   The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

#### To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account
1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST
CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the
Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We
determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add
together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine
the language match by the language the participate balance of these Account rest categories (including any billed but unread interest from each categories credit the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurances and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balances of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

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**June Statement** for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
	This Statement	Year to Date	
Description of Activity	olutoment		
Base Reward Points	306	5,561	
Total	306	5,561	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

## Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction		Amount
			Payments and Other Credits		
05/25 05/26 06/17	05/24 05/26 06/17	0069 ET 0000	PAYMENT THANK YOU PAYMENT THANK YOU PAYMENT THANK YOU		\$1,852.24cr \$1,864.49cr \$195.00cr
			Purchases and Other Debits		
05/26 05/26 05/27 05/31 05/31 06/01 06/02 06/02 06/02 06/03 06/03 06/03 06/06 06/06 06/08 06/13 06/14 06/20	05/24 05/25 05/26 05/30 05/30 05/30 05/31 05/31 06/01 06/02 06/02 06/02 06/02 06/02 06/02 06/03 06/13 06/19	1939 0250 0178 2237 4834 1458 0289 3510 6850 8721 0117 3764 0915 9466 2427 1676 0615 0103	TACO CABANA #148 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX KUHT - TV 713-7488888 TX JASON'S DELI # 026 Q64 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #5094 HOUSTON TX CAFE EXPRESS #11105 HOUSTON TX TX MED CTR-G2 GARAGE HOUSTON TX RANDALLS STORE00010132 HOUSTON TX RANDALLS STORE00010132 HOUSTON TX RANDALLS STORE00010132 HOUSTON TX WALGREENS #3328 HOUSTON TX WHATABURGER 138 Q26 HOUSTON TX WHATABURGER 138 Q26 HOUSTON TX MHMC-CAFETERIA HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY. QUIZNOS SUB #1043 HOUSTON TX		\$11.55 \$25.17 \$10.00 \$10.35 \$5.00 \$12.98 \$22.26 \$36.78 \$20.21 \$3.00 \$5.58 \$42.43 \$21.59 \$7.58 \$1.59 \$7.58 \$5.93 \$6.58 \$34.95 \$24.00
			Fees Charged		
06/02			COPY REQUEST FEE TOTAL FEES FOR THIS PERIOD		\$65.00 <b>\$65.00</b>
05/26			Interest Charged INTEREST REVERSAL TOTAL INTEREST FOR THIS PERIOD		\$0.47cr <b>\$0.47cr</b>
			2011 Totals Year-to-Date		
			es Charged in 2011 erest Charged in 2011	\$150.00 \$59.65	



June Statement for activity from May 25, 2011 through Jun. 22, 2011 **NELVA E BRUNSTING** ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 3 of 3

# Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Subject to Interest	Variable	P Interest	ercentage Rate S	Expires with Interest itatement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$175.47	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO
Important Messa	des					

## Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

#### **A** By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 1-866-616-1750 Fax:

# ⑦ Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

 $\bowtie$ Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



visit our website: myaccountaccess.com



**July Statement** for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Your Select Rewards Visa® Pla	tinum Card accou	nt at a glance	Account: 4037	6600 1389 6626
Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged New Balance Credit Line Available Credit	\$175.47 \$175.47cR \$0.00 \$1,172.08 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$1,172.08 \$9,900.00 \$8,727.92	New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment minimum payment e interest and it will tal For example:	Due (Current Month) Due (Past Due) n Payment Due ning: If we do not rea y the date listed abo D Late Fee. Warning: If you ma ach period, you will	\$0.00 \$30.00 Aug. 19, 2011 ceive your we, you may have ke only the pay more in
Statement Close Date Days in Billing Cycle	Jul. 22, 2011 30	If you make no additional charges using this card and each month you pay Only the minimum payment	You will pay off the balance shown on this statement in about 3 years	And you will end up paying an estimated total of \$1,357
		\$37	3 years	\$1,346 (Savings= \$11)

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,172.08 by 08/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

CREDIT

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!** 

000112256 1 AB 0.368 106481178122643 P

# 024037660013896626000003000001172080

services, call 866-951-1391.

Your Account Number: Total New Balance:	4037	6600 13 \$	89 662 1,172.0	
Minimum Payment Du			\$30.	~~~~~
Payment Due Date E	iter Amoul	nt of Payme	nt Enclos	ed
Aug. 19, 2011				

If you would like information about credit counseling

#### Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

#### To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transfer day of the statement period. Billed but unpaid interest, examples. Advances and Balance Transfer is added the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balances of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

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July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards		
	This Statement	Year to Date
Description of Activity Base Reward Points	1.172	6.733
Total	1,172	6,733

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

# Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
07/15	07/15	URE	PAYMENT THANK YOU	\$175.47cr
			Purchases and Other Debits	
06/23 06/24 06/27 06/30 06/30 06/30 07/01 07/01 07/05 07/07 07/07 07/08 07/08	06/21 06/23 06/25 06/25 06/28 06/29 06/29 06/29 06/29 06/30 07/04 07/05 07/05 07/05 07/06 07/06	6665 2300 1182 1332 7240 4891 3170 7046 5150 8293 5020 1995 4454 8151 3296	CHICK-FIL-A #00943 KATY TX JASON'S DELI # 046 Q64 KATY TX WALGREENS #3328 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX MCDONALD'S F14136 HOUSTON TX JASON'S DELI # 026 Q64 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX TACO CABANA #148 HOUSTON TX JASON'S DELI # 026 Q64 HOUSTON TX SUBWAY 00375527 HOUSTON TX CVSPHARMACY #7486 Q03 HOUSTON TX	\$8.34 \$3.24 \$28.60 \$113.15 \$9.18 \$12.31 \$14.90 \$10.00 \$29.33 \$527.99 \$12.39 \$10.70 \$6.37 \$8.98 \$27.25
07/08 07/08 07/11 07/13 07/13 07/14 07/18 07/18 07/18 07/18 07/20 07/20 07/21	07/07 07/07 07/08 07/11 07/12 07/12 07/16 07/16 07/16 07/19 07/19 07/19	9024 8045 0047 1997 9542 5362 8635 0276 0753 1168 8373 8478	LUBYS CAFE #0085 Q99 HOUSTON TX KROGER #161 HOUSTON TX ALL PRO EYEGLASS REPAI HOUSTON TX MHMC-CAFETERIA HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY CHEVRON 00200423 HOUSTON TX WALGREENS #3328 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX MHMC-CAFETERIA HOUSTON TX HEB #471 HOUSTON TX WALGREENS #5094 HOUSTON TX SUBWAY 00375527 HOUSTON TX	\$8.65 \$3.90 \$48.00 \$6.03 \$34.95 \$20.00 \$60.36 \$84.33 \$6.67 \$15.13 \$57.00 \$4.33

	2011	Totals Year-to-Date
Total Fees	Charged in 2011	\$150.00
Total Inter	est Charged in 2011	\$59.65



July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

# Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	Expires
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$1,172.08	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

## Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

# **7**

By Telephone:

**Every Hour! Every Day!** Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

## Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

# Send Payments to: Cardmember Service

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



myaccountaccess.com

End of Statement

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August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 ELN 5 8 14 Page 1 of 3

Your Select Rewards Visa® Pl	atinum Card accou	nt at a glance	Account: 4037	6600 1389 6626		
Activity Summary		Payment Informa	ition			
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,172.08 \$1,172.08cR \$0.00 \$790.04 \$0.00 \$0.00 \$0.00 \$0.00 <b>\$0.00</b> <b>\$0.00</b> <b>\$0.00</b> <b>\$0.00</b>	Minimum Payment E Total New Minimum Payment Due Date. Late Payment Warr minimum payment b to pay up to a \$35.0	Due (Current Month) \$30.00 Due (Past Due) \$0.00 n Payment Due \$30.00 Sep. 19, 2011 ning: If we do not receive your by the date listed above, you may hav			
New Balance Credit Line Available Credit Statement Close Date	\$790.04 \$9,900.00 \$9,109.96 Aug. 23, 2011	minimum payment interest and it will tal For example:	ach period, you will	pay more in		
Days in Billing Cycle	32	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of		
		Only the minimum payment	2 years	\$880		

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$790.04 by 09/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

#### Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

To change your address or for Cardmember Service please call: 1-800-558-3424 *Every Hour! Every Day!* 

000003795 1 SP 106481221470138 E

## 024037660013896626000030000000790049

services, call 866-951-1391.

Your Account Number: Total New Balance:	4037 6600 1389 6626 \$790.04
Minimum Payment Due	: \$30.00
Payment Due Date	er Amount of Payment Enclosed
Sep. 19, 2011	

If you would like information about credit counseling

#### Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 կոդլվլվլվլլլովով Ալուղելլլով լլլիել ոո (ինկեղվի

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
- Account information: Your name and account number
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges) adding any new interest fees, and charges, and subtracting any payments or credits applied against your insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

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August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards		
	This	Year
	Statement	to Date
Description of Activity		
Base Reward Points	790	7,523
Total	790	7,523

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

# Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
08/15	08/15	URE	PAYMENT THANK YOU Purchases and Other Debits	
			Purchases and Other Debits	
07/25	07/23	5165 1079	KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX	\$32.53 \$42.63
07/28 07/29	07/27 07/27	8675	KROGER #161 HOUSTON TX VALERO 527 HOUSTON TX	\$10.00
07/29	07/27	2666	TACO CABANA #148 HOUSTON TX	\$13.27
08/01	07/30	0277	KROGER #161 HOUSTON TX	\$53.41
08/01	07/31	1408	KROGER #161 HOUSTON TX	\$9.66
08/02	08/01	9966	KROGER #161 HOUSTON TX	\$5.81
08/02	08/01	0022	KROGER #161 HOUSTON TX	\$18.38
08/03	08/01	0587	JAMES CONEY ISLAND #02 HOUSTON TX	\$12.83
08/04	08/02	5012	VALERO 527 HOUSTON TX	\$35.00
08/04	08/03	4904	HEB #109 HOUSTON TX	\$5.01
08/04	08/03	9356	WALGREENS #3328 HOUSTON TX	\$2.50
08/05	08/03	7141	SUBWAY 00375527 HOUSTON TX	\$6.82
08/05	08/03	3941	BASKIN #360461 Q35 HOUSTON TX	\$8.21
08/05	08/03	0275	RANDALLS STORE00010660 HOUSTON TX	\$36.68
08/05	08/04	4792	WALGREENS #5094 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$21.63 \$46.84
08/08	08/05	1458		\$40.84 \$55.25
08/08	08/05	1179 6011	WALGREENS #3328 HOUSTON TX WHATABURGER 138 Q26 HOUSTON TX	\$9.16
08/10 08/11	08/08 08/10	7676	KROGER #161 HOUSTON TX	\$89.60
08/12	08/10	1132		\$12.23
08/12	08/10	9029	SUBWAY 00467548 HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY	\$34.95
08/12	08/11	6241	WALGREENS #3328 HOUSTON TX	\$26.00
08/12	08/11	9214	KROGER #161 HOUSTON TX	\$22.79
08/17	08/16	0201	QUIZNOS SUB #1043 HOUSTON TX	\$13.93
08/18	08/16	2308	TACO CABANA #148 HOUSTON TX	\$10.58
08/18	08/17	2250	KROGER #161 HOUSTON TX	\$36.45
08/19	08/17	0751	BASKIN #360461 Q35 HOUSTON TX	\$5.61
08/22	08/19	3954	CHEVRON 00108123 HOUSTON TX	\$30.00
08/22	08/20	2173	KROGER #161 HOUSTON TX	\$28.03
08/22	08/21	3622	KROGER #161 HOUSTON TX	\$19.53
08/23	08/22	5640	WALGREENS #3328 HOUSTON TX	\$14.73
08/23	08/22	0292	MISTER CAR WASH 3 HOUSTON TX	\$19.99

2011 Totals Year-to-D	ate
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

# Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variahle	P	Annual ercentage Rate	with Interest Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$790.04	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

# Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424

TDD:

Fax:

1-888-352-6455

1-866-616-1750

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408

🚟 Online

visit our website: myaccountaccess.com



**September Statement** for activity from Aug. 24, 2011 through Sep. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 3 56 8 14 Page 1 of 3

\$756

Activity Summary		Payment Information			
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$790.04 \$790.04cr \$0.00 \$687.84 \$0.00 \$0.00 \$0.00 \$0.00 <b>\$0.00</b> <b>\$0.00</b> <b>\$0.00</b> <b>\$0.00</b> <b>\$0.00</b>	New Balance       \$687.4         Minimum Payment Due (Current Month)       \$30.4         Minimum Payment Due       \$30.4         Total New Minimum Payment Due       \$30.4         Payment Due Date       Oct. 19, 207         Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may had to pay up to a \$35.00 Late Fee.			
New Balance Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$687.84 \$9,900.00 \$9,212.16 Sep. 22, 2011 30	additional charges the t using this card and on t	period, you will p	bay more in	

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$687.84 by 10/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page Please detach and send coupon with check payable to: Cardmember Service

Only the minimum payment

services, call 866-951-1391.

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!** 

000159228 1 AB 0.368 106481263007796 P

# 0240376600138966260000300000687849

Your Account Number: Total New Balance:	4037 660		1389 6626 \$687.84			
Minimum Payment Due	\$	\$30.00				
Payment Due Date	ter Amount of F	ayment Er	closed			
Oct. 19, 2011						

23 months

If you would like information about credit counseling

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 ովկլլկելովիկիլիլիլիլիլիլիլիլիլիլիլիլիլիլիլի

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
- Account information: Your name and account number. ►
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
- You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

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If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

#### To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account
1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST
CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the
Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurances and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 Inquirie NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards								
	This Statement	Year to Date						
Description of Activity	Statement							
Base Reward Points	688	8,211						
Total	688	8,211						

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

## Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
09/16	09/16	URE	PAYMENT THANK YOU	\$790.04cr
			Purchases and Other Debits	
08/24 08/24 08/25 08/25 08/26 08/26 08/29 09/01 09/01 09/01 09/01 09/15 09/15 09/16	08/22 08/22 08/23 08/24 08/24 08/24 08/25 08/26 08/26 08/26 08/26 08/26 08/27 08/26 08/26 08/28 08/20 08/30 08/30 09/02 09/06 09/07 09/13 09/13 09/13 09/14 09/15 09/19	7875 0790 2462 6198 6271 7076 0727 8586 8945 0042 0029 2319 6596 1656 0477 2448 6769 6523 3905 3773 6884 8361 2569 8126 0874 1010	SUBWAY00467548 HOUSTONTX	\$10.83 \$18.84 \$17.36 \$3.24 \$5.28 \$11.15 \$56.87 \$4.24 \$28.63 \$4.12 \$118.00 \$6.79 \$14.66 \$36.81 \$31.55 \$31.37 \$6.09 \$10.00 \$23.50 \$12.62 \$34.95 \$17.98 \$20.00 \$22.69 \$91.06 \$10.00
09/21 09/22 09/22	09/20 09/20 09/21	5359 1959 8686	WILCREST PHILL10065282 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #3328 HOUSTON TX	\$20.00 \$25.72 \$13.49

2011 Totals Year-	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 Inquiries: 1-800-558-3424 NELVA E BRUNSTING ELMER H BRUNSTING

# Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Po Interest	Annual ercentage Rate	Expires with Interest
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$687.84	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

## Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

## Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to: Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408



myaccountaccess.com
October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 **NELVA E BRUNSTING** 

Inquiries: 1-800-558-3424 14 Page 1 of 3 ELN 3

\$704

ELMER H BRUNSTING

**Activity Summary** 

Your Select Rewards Visa® Platinum Card account at a glance Account: 4037 6600 1389 6626 **Payment Information** 

·				
Previous Balance	\$687.84	New Balance		\$641.96
Payments	\$687.84CR	Minimum Payment		\$30.00
Other Credits	\$0.00	Minimum Payment		\$0.00
Purchases	\$641.96	Total New Minimun	n Payment Due	\$30.00
Balance Transfers	\$0.00	Payment Due Date.	-	Nov. 19, 2011
Advances	\$0.00	·,		
Other Debits	\$0.00	Late Payment Warr	nina: If we do not rea	ceive vour
Past Due Amount	\$0.00	minimum payment b	v the date listed abo	ve, you may have
Fees Charged	\$0.00	to pay up to a \$35.0	0 Late Fee.	
Interest Charged	\$0.00			
	•	Minimum Payment	Warning: If you mail	ke only the
New Balance	\$641.96	minimum payment e	ach period, you will i	pav more in
Credit Line	\$9,900.00	interest and it will tal	ke you longer to pay	off vour balance.
Available Credit	\$9,258.04	For example:	, , , , , , , , , , , , , , , , , , ,	
Statement Close Date	Oct. 25, 2011	l'or ondimpion		
Days in Billing Cycle	33	If you make no	You will pay off	And you will
Days III billing Cycle		additional charges	the balance shown	end up paying
		using this card and	on this statement	an estimated
		each month you	in about	total of
				10141 01
		pay		

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$641.96 by 11/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

### Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Only the minimum payment

services, call 866-951-1391.

# **Cardmember Service**

## 024037660013896626000003000000641960

Your Account Number:	4037	6600 13	389 6	626
Total New Balance:			\$64´	1.96
Minimum Payment Due		\$30.0		
Payment Due Date	ter Amou	nt of Paym	ent Encl	osed
Nov. 19, 2011			43851451148	43000344

22 months

If you would like information about credit counseling

**Cardmember Service** 

P.O. Box 790408 St. Louis, MO 63179-0408 իշխերին հերկերին հերկին հերկերին հերկերին հերկներին հերկերին հերկերին հերկերին հերկերին հերկերին հերկերին հերկե

To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000004151 1 SP 106481308070766 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049 ուսկ, կլուլի, լի դիրել է հիրդել էս հերհել է հերհե

### What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.

Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the

following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of Account balances that day. We add a Purchase, Advance of Balance Transfer to the appropriate balances to those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**October Statement** for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards						
	This	Year				
	Statement	to Date				
Description of Activity						
Base Reward Points	642	8.853				
Total	642	8,853				

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

## Transactions

10/18 10/ 09/23 09/ 09/26 09/ 09/26 09/ 09/26 09/ 09/27 09/ 09/28 09/ 09/28 09/ 09/29 09/ 09/29 09/ 09/30 09/	21 1833 24 0805 25 4313 22 8748 24 3413 26 2224 27 6233 28 0114 28 9720 29 1270	Payments and Other Credits      Purchases and Other Debits      Purchases and Other Debits      Purchases and Other Debits      RANDALLS STORE00010660 HOUSTON TX      RANDALLS STORE00010660 HOUSTON TX    TX      WALGREENS #3328 HOUSTON TX    BASKIN #360461 Q35 HOUSTON TX      DENNY'S #7687 HOUSTON TX    DENNY'S #7687 HOUSTON TX      WALGREENS #3328 HOUSTON TX    CVS PHARMACY #8912 HOUSTON TX      ONCOLOGY CONSULTANTS P HOUSTON TX    SHELL OIL 57543437701 HOUSTON TX      SHELL OIL 57543437701 HOUSTON TX    RANDALLS STORE00010660 HOUSTON TX      KROGER #161    HOUSTON TX	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/23 09/2 09/26 09/2 09/26 09/2 09/26 09/2 09/27 09/2 09/27 09/2 09/28 09/2 09/28 09/2 09/29 09/2	21 1833 24 0805 25 4313 22 8748 24 3413 26 2224 27 6233 28 0114 28 9720 29 1270	Purchases and Other Debits RANDALLS STORE00010660 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #3328 HOUSTON TX BASKIN #360461 Q35 HOUSTON TX DENNY'S #7687 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX SHELL OIL 57543437701 HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/26 09/2 09/26 09/2 09/26 09/2 09/27 09/2 09/28 09/2 09/29 09/2 09/30 09/2	24      0805        25      4313        22      8748        24      3413        26      2224        27      6233        28      0114        28      9720        29      1270	RANDALLS STORE00010660 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXWALGREENS #3328 HOUSTON TXBASKIN #360461 Q35 HOUSTON TXDENNY'S #7687 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #3328 HOUSTON TXCVS PHARMACY #8912 HOUSTON TXONCOLOGY CONSULTANTS P HOUSTON TXSHELL OIL 57543437701 HOUSTON TXRANDALLS STORE00010660 HOUSTON TX	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/26 09/2 09/26 09/2 09/26 09/2 09/27 09/2 09/28 09/2 09/29 09/2 09/30 09/2	24      0805        25      4313        22      8748        24      3413        26      2224        27      6233        28      0114        28      9720        29      1270	RANDALLS STORE00010660 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXWALGREENS #3328 HOUSTON TXBASKIN #360461 Q35 HOUSTON TXDENNY'S #7687 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #3328 HOUSTON TXCVS PHARMACY #8912 HOUSTON TXONCOLOGY CONSULTANTS P HOUSTON TXSHELL OIL 57543437701 HOUSTON TXRANDALLS STORE00010660 HOUSTON TX	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/26 09/2 09/26 09/2 09/27 09/2 09/28 09/2 09/29 09/2 09/30 09/2	254313228748243413262224276233280114289720291270	WALGREENS #3328 HOUSTON TX BASKIN #360461 Q35 HOUSTON TX DENNY'S #7687 HOUSTON TX WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/26 09/2 09/27 09/2 09/28 09/2 09/29 09/2 09/30 09/2	22      8748        24      3413        26      2224        27      6233        28      0114        28      9720        29      1270	BASKIN #360461 Q35 HOUSTON TX DENNY'S #7687 HOUSTON TX WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/27 09/2 09/28 09/2 09/29 09/2 09/30 09/2	24 3413 26 2224 27 6233 28 0114 28 9720 29 1270	DENNY'S #7687 HOUSTON TX WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/28 09/2 09/29 09/2 09/30 09/2	262224276233280114289720291270	WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$18.09 \$32.23 \$5.00 \$2.79 \$27.33
09/29 09/2 09/30 09/2	276233280114289720291270	CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$32.23 \$5.00 \$2.79 \$27.33
09/30 09/	28 0114 28 9720 29 1270	ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$5.00 \$2.79 \$27.33
	28 9720 29 1270	SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX	\$2.79 \$27.33
09/30 09/	29 1270	RANDALLS STORE00010660 HOUSTON TX	\$27.33
		RANDALLS STORE00010660 HOUSTON TX	
10/03 09/.	03 0264	KROGER #161 HOUSTON TX	000 07
10/04 10/			\$65.87
10/06 10/	05 0148	HEB #109 HOUSTON TX	\$40.00
10/06 10/		WALGREENS #5094 HOUSTON TX	\$25.73
10/11 10/		KROGER #161 HOUSTON TX	\$20.47
10/11 10/		KROGER #161 HOUSTON TX	\$13.91
10/11 10/	07 7741	WALGREENS #3328 HOUSTON TX	\$5.00
10/12 10/		WALGREENS #3328 HOUSTON TX	\$2.50
10/12 10/		MEDICAL ALERT C/O AMAC 866-502-2622 NY	\$34.95
10/12 10/	11 0016	KUHT - TV 713-7488888 TX	\$10.00
10/17 10/		WALGREENS #3328 HOUSTON TX	\$2.50
10/19 10/	18 0696	KROGER #161 HOUSTON TX	\$34.51
10/20 10/	19 5263	WALGREENS #5094 HOUSTON TX	\$6.48
10/24 10/	21 1511	WALGREENS #5094 HOUSTON TX	\$24.48
10/24 10/	21 5024	KROGER #161 HOUSTON TX	\$29.85
10/24 10/	22 6141	WONDER LABORATORIES 800-9921672 TN	\$14.30
10/24 10/	22 1446	WALGREENS #3328 HOUSTON TX	\$14.38
10/24 10/	22 0404	RANDALLS STORE00010660 HOUSTON TX	\$57.47
10/24 10/	21 3351	WALGREENS #5094 HOUSTON TX	\$25.47
		Fees Charged	
10/25		ANNUAL MEMBERSHIP FEE	\$0.00
		TOTAL FEES FOR THIS PERIOD	\$0.00

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65

Continued on Next Page

October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

## Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Pi Interest	Annual ercentage Rate	with Interest
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$641.96	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

## Important Messages

How Do You Want Your Cash? You now have the option to choose either statement credit or direct deposit when you redeem points for Cash Back. In the Rewards Center, simply select Deposit to Checking or Savings Account from the Redemption Options menu. Your cash reward will be deposited to your account within three business days.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day! Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408

🚟 Online visit our website:

myaccountaccess.com

End of Statement



**November Statement** for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 ELN 6 14 Page 1 of 3

> \$1,338 (Savings= \$8)

Your Select Rewards Visa® P	latinum Card accou	nt at a glance Account: 4037 6600 1389 66		
Activity Summary		Payment Information		
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$641.96 \$0.00 \$16.93cR \$504.08 \$0.00 \$0.00 \$30.00 \$30.00 <b>\$30.00</b> <b>\$30.00</b> <b>\$30.00</b> <b>\$30.00</b>	New Balance\$1,165.23Minimum Payment Due (Current Month)\$67.00Minimum Payment Due (Past Due)\$30.00Total New Minimum Payment Due\$97.00Payment Due DateDec. 19, 2011Late Payment Warning:If we do not receive yourminimum payment by the date listed above, you may haveto pay up to a \$35.00Late Fee.		
New Balance Credit Line Available Credit Statement Close Date	\$1,165.23 \$9,900.00 \$8,734.77 Nov. 22, 2011	<b>Minimum Payment Warning:</b> If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance For example:		
Days in Billing Cycle	28	If you make no.  You will pay off  And you will    additional charges  the balance shown  end up paying    using this card and  on this statement  an estimated    each month you  in about  total of		
		Only the minimum 3 years \$1,330		

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,165.23 by 12/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

### Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

payment \$37

services, call 866-951-1391.

# Cardmember Service

## 0240376600138966260000097000001165233

Your Account Number:	4037 6600 1389 662				
Total New Balance:	\$1,165.23				
Minimum Payment Due	: \$97.00				
Payment Due Date	er Amount of Payment Enclosed				
Dec. 19, 2011					

3 years

If you would like information about credit counseling

### Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 ւնվունյեն կիլիիրությունը հետուկին հետուկին հետուկին հետուկին հետուկին հետուկին հետուկին հետուկին հետուկին հետու

To change your address or for Cardmember Service please call: 1-800-558-3424 *Every Hour! Every Day!* 

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### What To Do If You Think You Find A Mistake On Your Statement

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- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.

Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
 You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the

- following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
  The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  We can apply any unpaid amount against your credit limit.

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If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.) 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us*in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transfers is added to the advance balance of your Account on the date they are charged to the Account. Billed but unpaid the Advance Categories are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid charges, and other charges are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Blied but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of received on those days will be credited to your Account on the day of receipt. receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

**November Statement** for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards		
	This	Year
	Statement	to Date
Description of Activity		
Base Reward Points	487	9,340
Total	487	9.340

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

## **Transactions**

Date	Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
11/18	11/16	2103	THE HOME DEPOT 571 HOUSTON TX MERCHANDISE/SERVICE RETURN	\$16.93cr
			Purchases and Other Debits	
10/27 10/28 11/07 11/14 11/14	10/25 10/26 11/06 11/11 11/10	6653 0420 4291 6627 5212	CVS PHARMACY #8912 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #3328 HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY ENTERPRISE RENT-A-CAR HOUSTON TX	\$32.23 \$30.48 \$5.00 \$34.95 \$100.85
		0272	11/05/11	<b></b>
11/14 11/15 11/16 11/17 11/18	11/10 11/14 11/14 11/15 11/16	0048 7989 6694 0061 4534	RENTL: 120645521      KUHT - TV    713-74888888      ROTO-ROOTER SVRCS10045 HOUSTON    TX      THE HOME DEPOT 571    HOUSTON    TX      RANDALLS STORE00010116    HOUSTON    TX      THE HOME DEPOT 571    HOUSTON    TX      RANDALLS STORE00010116    HOUSTON    TX      THE HOME DEPOT 571    HOUSTON    TX	\$10.00 \$216.44 \$30.47 \$35.56 \$8.10
			Fees Charged	
11/21	11/19		LATE FEE - PAYMENT DUE ON 11/19 TOTAL FEES FOR THIS PERIOD	\$30.00 <b>\$30.00</b>
			Interest Charged	
11/22			INTEREST CHARGE ON PURCHASES TOTAL INTEREST FOR THIS PERIOD	\$6.12 <b>\$6.12</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011	\$180.00 \$65.77

Continued on Next Page

November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 Inquiries: 1-800-558-3424 NELVA E BRUNSTING Page 3 of 3 ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type 1	Subject to	Variahle	Interest Charge	Percentage v Rate Sta	
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$1,165.23	\$863.60	YES	\$6.12	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

## Important Messages

\*\*\* IMPORTANT CARDMEMBER ALERT \*\*\*

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Order your FREE Online Annual Account Summary, if you haven't already! The summary provides a record of all your 2011 credit card transactions organized into categories for easy identification. Order by December 15, 2011, on the Online Account Access website at myaccountaccess.com. Your summary will be available online no later than March 1, 2012.

Did you know that as a cardmember you can save up to 25% every time you rent with Avis car rental? Simply mention the Avis code AWD# A072700 when you reserve your car. Reserve at avis.com or call 1-800-331-1212.

Cardmembers can get on the road with special savings! Receive up to 20% off every Budget rental when you make your reservation and use the code BCD# R139300. Reserve at budget.com or call 1-800-527-0700.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424

TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 visit our website: myaccountaccess.com

End of Statement

**December Statement** for activity from Nov. 23, 2011 through Dec. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 ELN 14 Page 1 of 2

Your Select Rewards Visa® Platinum Card account at a glance Account: 4037 6600 1389 6626						
Activity Summary		Payment Information				
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,165.23 \$1,165.23cR \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 <b>\$0.00</b> <b>\$0.00</b> <b>\$0.00</b>	New Balance Minimum Payment Due (Current Month) Minimum Payment Due (Past Due) <b>Total New Minimum Payment Due</b> Payment Due Date <b>Late Payment Warning:</b> If we do not rece minimum payment by the date listed above to pay up to a \$35.00 Late Fee.				
New Balance Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$0.00 \$9,900.00 None Dec. 22, 2011 30					

				This Statement	Year to Date
Descri	ption of <i>i</i>	Activity			
Base Re	eward Poin	its		0	9,340
			Total	0	9,340
Fran	saction	IS.	a na a sua su		
Post	Trans	Ref.			
Date	Date	Nbr	Description of Transaction		Amount
		4004004000			•••••••
11/28		ET	PAYMENT THANK YOU		\$1,165.23CR

Continued on Next Page

No payment is required, however please use coupon when making additional payments.

# Cardmember Service

# **Zero Balance**

Your Account Number: 4037 6600 1389 6626

Your account has a zero balance.

To change your address or for Cardmember Service please call: 1-800-558-3424 *Every Hour! Every Day!* 

000004512 1 SP 106481394122037 E

### What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

- Account information: Your name and account number
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- > The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

### To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the advance balances for unse categories caternion the statement date. Balad but anpaid sevence introduction the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

Inquiries: 1-800-558-3424 December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Page 2 of 2

Transactions

### Ref. Post Trans Date

Date

**Description of Transaction** Nbr

Amount

2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011	\$180.00 \$65.77

# Interest Charge Calculation

### Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance	Subject to		Interest	Annual Exp Percentage w	ith Interest
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$0.00	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

## Important Messages

Your account has been closed to further use of credit. If you still have cards in your possession, please cut them in half and return them to us.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

# To contact us regarding your account... 4037 6600 1389 6626

漸 By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424 1-888-352-6455 TDD: 1-866-616-1750 Fax:

② Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



visit our website: myaccountaccess.com

End of Statement



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