John Hancock Life Insurance Company (U.S.A) 164 Corporate Drive, Portsmouth, NH 03801

> John Hancock. the future is yours

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Mailing Address:PO Box 9512, Portsmouth, NH 03802-9512Telephone:800-624-5155Fax:617-572-0355Note: Please include a copy of this letter with all correspondence.

April 18, 2012

ANITA BRUNSTING 203 BLOOMINGDALE CIRCLE VICTORIA, TX 77904

ID#: 7076-10001-xxxx8905

RE: NELVA E BRUNSTING

We are sorry to learn the death of the above Payee, and we wish to extend our sympathy to you at this time.

We have stopped payment on the 12-01-2011 through 03-30-2012 checks since they are dated after the date of death.

As the result of our Payee's death, nothing further is due under the terms of the Group Annuity Contract. Therefore, we have completed our records.

If we can be of any further assistance to you, please do not hesitate to contact us at the address above.

Sincerely, Benefit Administration 1-800-624-5155

Life insurance, annuities, including group annuities are products issued by John Hancock Life Insurance Company (U.S.A.)\*, Bloomfield Hills, MI \*not licensed in New York

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Fixed Product Administration P.O. Box 9512 Portsmouth, NH 03802-9512

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JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)

GB7-001886282

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| NELVA | E BRI | JNSTING |       |
|-------|-------|---------|-------|
| 13630 | PINE  | ROCK    |       |
| HOUST | DN TX |         | 77079 |

7079-5914

## 7076 10001 XXXXX8905 201 101

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| GROSS AMOUNT                   | 30.40         | DUE DATE 11/30/2011 CHECK NUMBER GB7-001886282             |
|--------------------------------|---------------|--|
| DEDUCTIONS/CREDITS             | AMOUNT        |  |
| FEDERAL W/H                    | 0.00          | ID NO. 7076 10001 XXXXX8905 201 101                        |
|                                |               | FOR QUESTIONS PLEASE CALL: 1-800-624-5155                  |
|                                |               | SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.) |
|                                |               | PO BOX 9512  |
| TOTAL DEDUCTIONS<br>NET AMOUNT | 0.00<br>30.40 | PORTSMOUTH, NH 03802-9512                                  |
| TAX REPORTING                  | AMOUNT        |  |
| TAXABLE AMT                    | 30.40         |  |

lohn Hancock the future is yours\*

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Fixed Product Administration P.O. Box 9512 Portsmouth, NH 03802-9512 JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)

GB7-001854411

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## NELVA E BRUNSTING 13630 PINE ROCK Houston TX

77079-5914

## 7076 10001 XXXXX8905 201 101

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|------------------------------------|-----------------|--|
| GROSS AMOUNT<br>DEDUCTIONS/CREDITS | 30.40<br>Amount | DUE DATE 10/31/2011 CHECK NUMBER GB7-001854411   |
| FEDERAL W/H                        | 0.00            | ID NO. 7076 10001 XXXXX8905 201 101  |
|                                    |                 | FOR QUESTIONS PLEASE CALL: 1-800-624-5155  |
|                                    |                 |  |
|                                    |                 | SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.)   |
| TOTAL DEDUCTIONS<br>NET AMOUNT     | 0.00<br>30.40   | SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.)<br>PO BOX 9512<br>PORTSMOUTH, NH 03802-9512 |
|                                    |                 | PO BOX 9512  |

ohn Hancoc the future is yours

Fixed Product Administration P.O. Box 9512 Portsmouth, NH 03802-9512

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JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)

GB7-001822455 06

HOUSTON TX

NELVA E BRUNSTING 13630 PINE ROCK

77079-5914

## 7076 10001 XXXXX8905 201 101

| GROSS AMOUNT<br>DEDUCTIONS/CREDITS | <b>30.40</b><br>Amount | DUE DATE 09/30/2011 CHECK NUMBER GB7-001822455             |
|------------------------------------|------------------------|--|
| FEDERAL W/H                        | 0.00                   | ID NO. 7076 10001 XXXXX8905 201 101                        |
|                                    | a − 2 − 2<br>•         | FOR QUESTIONS PLEASE CALL: 1-800-624-5155                  |
|                                    |                        | SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.) |
|                                    |                        | PO BOX 9512  |
| TOTAL DEDUCTIONS<br>NET AMOUNT     | 0.00<br>30.40          | PORTSMOUTH, NH 03802-9512                                  |
| TAX REPORTING                      | AMOUNT                 |  |
| TAXABLE AMT                        | 30.40                  |  |