January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged New Balance Credit Line Available Credit	\$725.24 \$725.00CR \$6.35CR \$2,751.85 \$0.00 \$0.00 \$0.00 \$25.00 \$0.00 \$2,770.74 \$9,900.00 \$7,129.26	New Balance Minimum Payment I Minimum Payment I Total New Minimum Payment Due Date. Late Payment Warn minimum payment b to pay up to a \$35.0 Minimum Payment minimum payment e interest and it will tal For example:	\$0.00 \$30.00 Feb. 19, 2011 ceive your ove, you may have ke only the pay more in	
Statement Close Date Days in Billing Cycle	Jan. 21, 2011 30	If you make no additional charges using this card and each month you pay Only the minimum payment	You will pay off the balance shown on this statement in about 8 years	And you will end up paying an estimated total of \$3,763
		\$88	3 years	\$3,182 (Savings= \$581)

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$2,770.74 by 02/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call:

02403766001389662600003000002770742

services, call 866-951-1391.

Your Account Numl	ber: 4	4037 660	00 13	896	626
Total New Balance:			\$2	2,77	0.74
Minimum Payment Due: \$30.00					
Payment Due Date	Enter	Amount of	Paymer	nt Enc	losed
Feb. 19, 2011					
	ŝ				

If you would like information about credit counseling

000069033 1 AT 0.357 106481928927107 P

1-800-558-3424 Every Hour! Every Day!

Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- > The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.



January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
	This Statement	Year to Date	
Description of Activity			
Base Reward Points	2,746	2,746	
Total	2,746	2,746	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions Trans Post Ref. Date Date Nbr **Description of Transaction** Amount Payments and Other Credits 12/2412/227968 THE HOME DEPOT 571 HOUSTON ТХ..... \$6.35CR MERCHANDISE/SERVICE RETURN 01/18 0193 PAYMENT THANK YOU..... 01/16 \$725.00CR Purchases and Other Debits THE HOME DEPOT 571 ΤΧ..... 12/23 12/21 3302 HOUSTON \$85.63 12/23 ТХ..... 12/227407 KROGER #161 HOUSTON \$27.90 0215 THE HOME DEPOT 571 HOUSTON ТХ..... 12/24 12/22 \$11.32 HOUSTON 12/24 12/22 0848 PAPA JOE'S BBQ ТХ..... \$27.06 \$37.00 12/2712/255377 IHOP 1417 00014175 HOUSTON ТХ..... WALGREENS #3328 HOUSTON 12/28 12/27 4925 ТХ..... \$11.22 12/2912/270767 JAMES CONEY ISLAND HOUSTON ΤΧ..... \$3.87 12/28 ТХ..... \$18.45 12/29 BURGER KING #17450 HOUSTON 0646 ТХ..... 12/30 12/28 0602 RANDALLS STORE00010660 HOUSTON \$88.82 HOUSTON 12/30 12/298290 WALGREENS #3328 ΤΧ..... \$19.44 12/31 12/29 1687 TACO CABANA #148 HOUSTON ТХ..... \$11.88 ТХ..... 12/31 12/290360 RANDALLS STORE00010660 HOUSTON \$49.98 ΤΧ..... 01/03 01/01 1613 LUBYS CAFE #0085 Q99 HOUSTON \$20.42 DOMNO'S PIZZA#6658 12/30 ТХ 01/03 0315 281-497-3977 \$14.05 01/0401/03 9853 WALGREENS #3328 HOUSTON ΤΧ..... \$267.04 ΤΧ..... 01/05 01/03 5451 THE HOME DEPOT 571 HOUSTON \$272.15 01/05 01/03 5188 THE HOME DEPOT 571 HOUSTON ТХ..... \$32.98 PIZZA HUT 27120 HOUSTON 01/05 01/04 0394 ТХ..... \$8.66 \$52.90 3477 HOUSTON 01/05 01/04 KROGER #161 ΤΧ..... MR. ROOTER OF GREATER SPRING 01/06 01/04 1142 ТХ..... \$268.17 SHELL OIL 57543429500 HOUSTON PIZZA HUT 27120 HOUSTON 01/06 01/04 0054 ΤΧ..... \$44.16 0328 HOUSTON 01/06 01/05 ТХ..... \$8.66 ST JUDE MAIN DONATIONS 800-822-6344 TN..... 01/10 01/07 9584 \$20.00 HOUSTON 01/10 01/07 2719 TACO CABANA #148 ТХ..... \$13.56 CHEVRON 00108123 01/10 01/08 7849 HOUSTON ТХ..... \$25.14 01/10 01/07 5435 OPEN DOOR MISSION 713-921-7520 TX \$15.00 0905 WALGREENS #3328 HOUSTON ТХ..... 01/12 01/11 \$66.30 MEDICAL ALERT C/O AMAC 866-502-2622 NY 01/12 01/11 5200 \$34.95 281-240-6622 TX 01/13 01/12 1990 TRUGREEN # 5755 \$397.49 ТХ..... TACO CABANA #148 HOUSTON 01/14 01/12 2118 \$8.92 01/14 01/13 KROGER #161 HOUSTON \$42.50 1011 RANDALLS STORE00010660 HOUSTON TX 01/14 01/18 0406 \$45.37 01/18 01/15 3211 KROGER #161 HOUSTON ТХ..... \$30.37 01/18 01/13 2471 TACO CABANA #148 HOUSTON ТХ..... \$10.37 01/18 01/14 2799 WALGREENS #3328 HOUSTON ΤΧ..... \$606.63 01/19 6896 WALGREENS #3328 HOUSTON ТХ..... 01/17 \$21.90 01/21 4198 KING DOLLAR #17 HOUSTON тх..... 01/19\$4.72 01/21 01/19 3539 PAPA JOE'S BBQ HOUSTON ТХ..... \$13.53 01/21 01/19 5236 LOWES #01058* HOUSTON ТХ..... \$13.34



January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA É BRUNSTING ELMER H BRUNSTING

Inguiries: 1-800-558-3424 Page 3 of 3

Transactions Post Trans Ref. **Description of Transaction** Amount Date Date Nbr **Fees Charged** RETURNED PAYMENT FEE 01/21 \$25.00 TOTAL FEES FOR THIS PERIOD..... \$25.00

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$0.00

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

Balance Type	Balance E By Type	Bal. Subject to Interest	Variable	Interest	APR I	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$2,770.74	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Send Inquiries to:

Every Hour! Every Day! Voice: 1-800-558-3424

TDD: 1-888-352-6455 1-866-616-1750 Fax:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to:

P.O. Box 790408

Cardmember Service

St. Louis, MO 63179-0408





February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 ELN 67 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged New Balance Credit Line Available Credit	\$2,770.74 \$0.00 \$397.49cR \$827.20 \$0.00 \$0.00 \$30.00 \$30.00 \$25.00 \$23.12 \$3,248.57 \$9,900.00 \$6,651.43	New Balance Minimum Payment I Minimum Payment I Total New Minimum Payment Due Date. Late Payment Warn minimum payment b to pay up to a \$35.0 Minimum Payment minimum payment e interest and it will tal For example:	\$30.00 \$111.00 Mar. 19, 2011 ceive your ve, you may have ke only the pay more in	
Statement Close Date Days in Billing Cycle	Feb. 22, 2011 32	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
		Only the minimum payment	9 years	\$4,541
		\$103	3 years	\$3,731 (Savings= \$810)

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,248.57 by 03/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To **change your address** or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!**

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0240376600138966260000111000003248575

services, call 866-951-1391.

Your Account Num	ber:	4037	7 660	0 13	89 6	6626	ò
Total New Balance:	÷			\$	3,24	18.57	7
Minimum Payment Due: \$111.00							
Payment Due Date	Ent	er Amo	unt of F	^{>} ayme	nt En	closec	1
Mar. 19, 2011							
War. 19, 2011					_		

If you would like information about credit counseling

Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- > The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.



February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
		This	Year
		Statement	to Date
Description of Activity			
Base Reward Points		430	3,176
	Total	430	3,176

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
02/09	02/08	3118	TRUGREEN # 5755 281-240-6622 TX MERCHANDISE/SERVICE RETURN	\$397.49cr
			Purchases and Other Debits	
01/26 01/27 02/04 02/07 02/09 02/14 02/22	01/25 01/27 02/03 02/05 02/07 02/11 02/18	0885 9771 7102 5230 1798 4308 8475	WALGREENS #3328 HOUSTON TX LEI*LANDS END CLOTHING 800-332-4700 WI WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-6344 TN MEDICAL ALERT C/O AMAC 866-502-2622 NY WALGREENS #3328 HOUSTON TX Fees Charged	\$42.32 \$42.15 \$5.00 \$154.79 \$20.00 \$34.95 \$527.99
02/22	02/19		LATE FEE - PAYMENT DUE ON 02/19 TOTAL FEES FOR THIS PERIOD	\$25.00 \$25.00
			Interest Charged	
02/22			INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD	\$23.12 \$23.12
			2011 Totals Year-to-Date	

	2011 Totals Year-t	o-Date
Total Fees Charged in 20 Total Interest Charged in		\$50.00 \$23.12

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$3,248.57	\$2,854.91	YES	\$23.12	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO



February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Important Messages

*** IMPORTANT CARDMEMBER ALERT *** We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408



visit our website: myaccountaccess.com

Inguiries: 1-800-558-3424

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March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 578 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informat	tion		
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$3,248.57 \$3,359.57cr \$6.65cr \$733.75 \$0.00 \$0.00 \$0.00 \$0.00 \$25.00cr \$0.00	New Balance Minimum Payment D Minimum Payment D Total New Minimum Payment Due Date Late Payment Warn minimum payment by to pay up to a \$35.00	ve, you may have		
New Balance Credit Line Available Credit Statement Close Date	\$591.10 \$9,900.00 \$9,308.90 Mar. 22, 2011	 Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance For example: 			
Days in Billing Cycle	28 28	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of	
		Only the minimum payment	20 months	\$644	
		If you would like infor services, call 866-9		counseling	

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$591.10 by 04/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call: 0240376600138966260000030000000591108

Your Account Numb	4037	660	0 13	889 6	626	
Total New Balance:					\$59	91.10
Minimum Payment Due: \$30.0						30.00
Payment Due Date	Ent	er Amou	int of F	Payme	nt End	closed
Apr. 19, 2011						

000058894 1 AT 0.357 106481010212329 P

1-800-558-3424 Every Hour! Every Day!

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 [[11]]]][1]11][1][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]11][1]1

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- > The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.



March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards				
		This Statement	Year to Date	
Description of Activity Base Reward Points		727	3,903	
	Total	727	3,903	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
02/25	02/24	8199	KROGER #161 HOUSTON TX MERCHANDISE/SERVICE RETURN	\$6.65CR
03/11 03/11	03/11 03/11	0000 0106	PAYMENT THANK YOU.	\$111.00cr \$3.248.57cr
			Purchases and Other Debits	
02/23 02/23 02/24 02/25 02/28 03/01 03/03 03/03 03/03 03/07 03/07 03/07 03/07 03/07 03/07 03/14 03/14 03/14 03/15 03/15 03/16 03/16 03/16	02/22 02/22 02/24 02/25 02/28 03/01 03/02 03/02 03/05 03/04 03/07 03/09 03/12 03/12 03/12 03/14 03/14 03/14 03/14 03/14	0769 0554 7583 8012 0333 0135 2533 4675 9967 1893 5138 4498 2729 7533 8737 0542 3326 3868 7431 6271 2741	SCHLOTZSKY'S 1166 HOUSTON TX CHILDREN'S CANCER FUND 865-947-9825 TN VALERO 527 HOUSTON TX KROGER #161 HOUSTON TX KUHT - TV 713-7488888 TX. CHILDREN'S CANCER RECO 717-545-7600 PA NTNL CAREGIVING FNDTN 703-2999300 VA WALGREENS #3328 HOUSTON TX FOOD FOR THE POOR 1 954-4272222 FL. TACO CABANA #148 HOUSTON TX JASON'S DELI # 022 Q64 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-6344 TN WALGREENS #3328 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-6344 TN WALGREENS #3328 HOUSTON TX SUBWAY 00375527 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX RADIOSHACK COR00180117 HOUSTON TX SHELL OIL 57543429500 HOUSTON TX SHELL OIL 57543446108 LULING TX	\$5.19 \$15.00 \$46.90 \$61.87 \$10.00 \$25.00 \$39.86 \$20.00 \$6.47 \$21.07 \$20.00 \$5.00 \$51.50 \$12.99 \$16.64 \$34.95 \$108.24 \$87.39 \$24.04 \$53.62 \$42.02
03/22	03/21	8171	WALGREENS #3328 HOUSTON TX Fees Charged	\$43.02
			rees Gliaryeu	

03/16

REVERSAL OF LATE PAYMENT FEE..... TOTAL FEES FOR THIS PERIOD.....

 2011 Totals Year-to-Date

 Total Fees Charged in 2011
 \$25.00

 Total Interest Charged in 2011
 \$23.12

\$25.00CR \$25.00CR



March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

	Balance E	al. Subject			**	*APR*** Interest
Balance Type	By Type	to Interest	Variable	Interest	APR Ex	p. Date Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$591.10	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Send Inquiries to:

Every Hour! Every Day! Voice: 1-800-558-3424 TDD: 1-888-352-6455

TDD: 1-888-352-6455 Fax: 1-866-616-1750 Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

St. Louis, MO 63179-0408

Cardmember Service

P.O. Box 790408



April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NĖLVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

(Savings= \$185)

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	ition			
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged	\$591.10 \$0.00 \$0.00 \$1,352.28 \$0.00 \$0.00 \$30.00 \$30.00 \$25.00	New Balance \$1,979. Minimum Payment Due (Current Month) \$67 Minimum Payment Due (Past Due) \$30 Total New Minimum Payment Due \$97. Payment Due Date May 19, 20 Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may h to pay up to a \$35.00 Late Fee. Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balan For example:				
Interest Charged New Balance Credit Line Available Credit Statement Close Date	\$11.09 \$1,979.47 \$9,900.00 \$7,920.53 Apr. 21, 2011					
Days in Billing Cycle	30	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of		
		Only the minimum payment	5 years	\$2,458		
		\$63	3 years	\$2,273		

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,979.47 by 05/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000059592 1 AT 0.365 106481051716957 P

NELVA E BRUNSTING ELMER H BRUNSTING 13630 PINEROCK LN HOUSTON TX 77079-5914 վվիկվերուվիրովիկներկունվերուներկերուվ։

0240376600138966260000097000001979476

Your Account Numb	er: 4	037 660	0 138	9 6626	
Total New Balance:			\$1	,979.47	
Minimum Payment Due: \$97.00					
Payment Due Date	Enter /	Amount of F	?ayment	Enclosed	
May 19, 2011					

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 , ինիկցիվիցիկցիկյինինինիցիկիցիններներին

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- > The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.



April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
		This Statement	Year to Date
Description of Activity		Statement	
Base Reward Points	Total	1,352 1,352	5,255 5,255

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Trans	sactio	าร			
Post Date	Trans Date	Ref. Nbr	Description of Transaction		Amount
			Purchases and Other Debits		
03/24 03/28 03/29 03/30 04/01 04/04 04/04 04/04 04/05 04/06 04/07 04/11 04/12 04/13 04/14 04/13 04/14 04/15 04/18 04/18 04/18 04/18 04/18	03/23 03/25 03/28 03/28 03/31 04/01 03/31 04/04 04/04 04/06 04/07 04/07 04/07 04/07 04/07 04/10 04/12 04/13 04/14 04/15 04/17 04/17 04/17 04/19 04/19	5052 0163 4435 2217 0847 3445 9936 7546 3652 6999 0645 6026 7611 6796 1261 2314 6701 9941 5639 1020 8426 8955 1439 0138 4743 2763	WALGREENS #3328 HOUSTON TX KUHT - TV 713-7488888 TX KROGER #161 HOUSTON TX TACO CABANA #148 HOUSTON TX KROGER #161 HOUSTON TX DENNY'S #7687 HOUSTON TX VALERO 527 HOUSTON TX SUBWAY 00375527 HOUSTON TX WALGREENS #3328 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-6344 TN CHICK-FIL-A #00930 HOUSTON TX KIDS WISH 866-466-82 HOLIDAY FL TACO CABANA #148 HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY SOUPER SALAD WESTH HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX VALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX HOUSTON TX KROGER #161 HOUSTON TX HOUSTON TX KROGER #161 HOUSTON TX Fees Charged		\$569.56 \$10.00 \$30.81 \$18.35 \$34.77 \$6.47 \$42.68 \$8.43 \$19.21 \$9.87 \$86.35 \$20.00 \$11.94 \$25.00 \$11.94 \$25.00 \$45.93 \$34.95 \$14.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$44.81 \$21.27 \$61.25 \$5.00 \$45.81 \$21.27 \$13.11
04/19	04/19		LATE FEE - PAYMENT DUE ON 04/19 TOTAL FEES FOR THIS PERIOD Interest Charged		\$25.00 \$25.00
04/21			INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD		\$11.09 \$11.09
			2011 Totals Year-to-Date		
		Total Fe	es Charged in 2011 erest Charged in 2011	\$50.00 \$34.21	



April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$1,979.47	\$1,460.67	YES	\$11.09	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

TDD:

Fax.

Every Hour! Every Day!

1-888-352-6455

1-866-616-1750

Voice: 1-800-558-3424

Send Inquiries to:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



May Statement for activity from Apr. 22, 2011 through May 24, 2011 NEĽVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 46 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Information				
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,979.47 \$0.00 \$1,676.35 \$0.00 \$0.00 \$0.00 \$97.00 \$35.00 \$25.91	New Balance\$3,716.73Minimum Payment Due (Current Month)\$98.00Minimum Payment Due (Past Due)\$97.00Total New Minimum Payment Due\$195.00Payment Due DateJun. 19, 2011Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.				
New Balance	\$3,716.73	Minimum Payment Warning: If you make only the				
Credit Line Available Credit Statement Close Date	\$9,900.00 None May 24, 2011	minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:				
Days in Billing Cycle	33	If you make no You will pay off And you will additional charges the balance shown end up paying				

Minimum Payment e minimum payment e interest and it will tal For example:	ach period, you will	pay more in
If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	10 years	\$5,307
\$118	3 years	\$4,269 (Savings= \$1,038)
If you would like info services, call 866-9		t counseling

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,716.73 by 06/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000057451 1 AT 0.365 106481095893560 P

NELVA E BRUNSTING ELMER H BRUNSTING 13630 PINEROCK LN HOUSTON TX 77079-5914

0240376600138966260000195000003716737

Your Account Num	4037	660) 13	89 (6626		
Total New Balance:	•			\$	3,71	16.73	3
Minimum Payment Due: \$195.00)
Payment Due Date	Ent	er Amou	int of P	aymei	nt En	closed	
Jun. 19, 2011							
• • • • • • • • • • • •	ä				.		

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 Յուրդուններություններություններներին հենհերություն

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.



May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
Description of Activity		This Statement	Year to Date
Base Reward Points	Total	0 0	5,255 5,255

No points will be awarded until you bring your account current.

Trans	sactior	IS		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Purchases and Other Debits	
04/25 04/25 04/25 04/25 04/26 04/27 04/28 04/28 04/28 04/29 05/02 05/02 05/02 05/02 05/02 05/02 05/02 05/03 05/05 05/05 05/05 05/05 05/05 05/05 05/06 05/06 05/06 05/06 05/06 05/06 05/06 05/06 05/06 05/12 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/20 05/22	04/22 04/22 04/23 04/25 04/25 04/26 04/26 04/27 04/28 04/28 04/30 04/30 05/01 04/30 05/01 04/30 05/01 04/28 05/01 05/02 05/04 05/11 05/11 05/11 05/11 05/13 05/18 05/18 05/18 05/18 05/18 05/17 05/18 05/17 05/18 05/17 05/18	$\begin{array}{c} 2457\\ 2499\\ 1804\\ 0487\\ 0196\\ 8771\\ 9296\\ 2444\\ 4982\\ 3252\\ 3329\\ 4521\\ 5299\\ 4521\\ 5750\\ 5677\\ 0024\\ 49133\\ 6960\\ 9296\\ 7582\\ 2862\\ 7584\\ 3841\\ 5145\\ 5228\\ 5301\\ 1753\\ 0232\\ 8059\\ 8259\\ 0462\\ 8298\\ 2086\\ 3861\\ 5379\\ 9988\\ 3621\\ 5392 \end{array}$	WHATABURGER 131 Q26 HOUSTON TX	\$14.75 \$2.80 \$21.00 \$67.14 \$10.00 \$38.00 \$4.00 \$17.93 \$599.93 \$62.85 \$12.90 \$11.77 \$57.30 \$5.81 \$17.06 \$10.25 \$20.00 \$52.21 \$59.00 \$17.06 \$17.58 \$21.25 \$2.05 \$8.00 \$6.50 \$32.38 \$20.00 \$6.50 \$32.38 \$20.00 \$6.50 \$32.38 \$20.00 \$25.43 \$25.93 \$3.24 \$30.86 \$34.95 \$18.38 \$24.49 \$10.89 \$19.60 \$47.61 \$114.63 \$8.61 \$6.82 \$18.80 \$19.78
05/19	05/19		LATE FEE - PAYMENT DUE ON 05/19 TOTAL FEES FOR THIS PERIOD	\$35.00 \$35.00



May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 3 of 3

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$85.00
Total Interest Charged in 2011	\$60.12

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

	Balance	Balance Subject			Annual Percentage	Expires
Balance Type	Ву Туре	to Interest	Variable	Interest	Rate	Statement Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$3,716.73 \$0.00	\$0.00 \$3,101.59 \$0.00	YES YES YES	\$0.00 \$25.91 \$0.00	9.24% 9.24% 20.24%	NO YES NO

Important Messages

*** WE ARE HERE TO HELP ***

Your account is past due. Do you need our help? We understand that you may be feeling the effects of the current economic challenges, and want you to know that we have NEW PAYMENT RELIEF PROGRAMS available to help. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM and login or enroll in Online Account Access to review your new options.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: *Every Hour! Every Day!* Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged Interest Charged Interest Charged Interest Charged Interest Charged Statement Close Date Days in Billing Cycle	\$3,716.73 \$3,911.73cR \$0.00 \$305.94 \$0.00 \$0.00 \$0.00 \$65.00 \$0.47cR \$175.47 \$9,900.00 \$9,724.53 Jun. 22, 2011 29	New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment minimum payment e interest and it will tak For example: If you make no additional charges using this card and each month you pay Only the minimum payment If you would like info	Due (Current Month) Due (Past Due) n Payment Due ning: If we do not re- y the date listed abc D Late Fee. Warning: If you ma ach period, you will ke you longer to pay You will pay off the balance shown on this statement in about 6 months	\$0.00 \$30.00 Jul. 19, 2011 ceive your ve, you may have ke only the pay more in off your balance. And you will end up paying an estimated total of \$185
		services, call 866-9	951-1391.	

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$175.47 by 07/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call: _____

02403766001389662600003000000175472

Your Account Numb	er: 4037	7 6600 13	389 662	26
Total New Balance:			\$175.	47
Minimum Payment	Due:		\$30.	00
Payment Due Date	Enter Amo	unt of Payme	int Enclos	ed
Jul. 19, 2011				

000113294 1 AB 0.368 106481135938865 P

1-800-558-3424 Every Hour! Every Day!

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 փերորդիլիիկիկիկիկիկիկիկիկիկիկիկիկիկի

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:
 Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.



June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

		This Statement	Year to Date
Description of Activity Base Reward Points	Total	306 306	5,561 5,561

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
05/25 05/26 06/17	05/24 05/26 06/17	0069 ET 0000	PAYMENT THANK YOU PAYMENT THANK YOU PAYMENT THANK YOU	\$1,852.24cr \$1,864.49cr \$195.00cr
			Purchases and Other Debits	
05/26 05/26 05/27 05/31 05/31 06/01 06/02 06/02 06/02 06/02 06/03 06/03 06/03 06/03 06/06 06/08 06/13 06/14 06/20	05/24 05/25 05/26 05/30 05/30 05/30 05/31 05/31 05/31 05/31 06/01 06/02 06/02 06/02 06/02 06/02 06/06 06/09 06/13 06/19	1939 0250 0178 2237 4834 1458 0289 3510 6850 8721 0117 3764 0915 9466 2427 1676 0615 0103	TACO CABANA #148HOUSTONTX	\$11.55 \$25.17 \$10.00 \$10.35 \$5.00 \$12.98 \$22.26 \$36.78 \$20.21 \$3.00 \$5.58 \$42.43 \$21.59 \$7.58 \$5.93 \$6.58 \$34.95 \$24.00
			Fees Charged	
06/02			COPY REQUEST FEE TOTAL FEES FOR THIS PERIOD	\$65.00 \$65.00
			Interest Charged	
05/26			INTEREST REVERSAL TOTAL INTEREST FOR THIS PERIOD	\$0.47cr \$0.47cr

20	s Year-to-Date
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

	Balance	Balance Subject		F	Annual Percentage	Expires with Interest
Balance Type	By Type	to Interest	Variable	Interest	Rate	Statement Free Period
**BALANCE TRANSFER **PURCHASES	\$0.00 \$175.47	\$0.00 \$0.00	YES YES	\$0.00 \$0.00	9.24% 9.24%	NO
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected!

Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to: Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408





July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NEĽVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

(Savings= \$11)

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	ition	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$175.47 \$175.47cR \$0.00 \$1,172.08 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	New Balance Minimum Payment I Minimum Payment I Total New Minimum Payment Due Date. Late Payment Warn minimum payment b to pay up to a \$35.0	Due (Current Month) Due (Past Due) n Payment Due ning: If we do not re by the date listed abo 0 Late Fee.	\$0.00 \$30.00 Aug. 19, 2011 ceive your ove, you may have
New Balance Credit Line Available Credit Statement Close Date	\$1,172.08 \$9,900.00 \$8,727.92 Jul. 22, 2011	Minimum Payment minimum payment e interest and it will tal For example:	each period, you will	pay more in
Days in Billing Cycle	30	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
		Only the minimum payment	3 years	\$1,357
		\$37	3 years	\$1,346

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,172.08 by 08/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call:

024037660013896626000030000001172080

Your Account Numl	ber:	4037	6600) 13	89 6	5626	5
Total New Balance:	•			\$	1,17	2.08	8
Minimum Paymen	t Due	:			\$3	30.0	0
Payment Due Date	Ent	er Amou	nt of Pa	aymer	nt End	closec	I
Aug. 19, 2011							
	ii	.					

If you would like information about credit counseling

services, call 866-951-1391.

000112256 1 AB 0.368 106481178122643 P

1-800-558-3424 Every Hour! Every Day!

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049 ուղիլիկնկներկես||լլերմնեն||իեկ|||իլերիերերորե

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 Յունիկիիիներունիրնեններիրներիներիկիներին

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.



July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
	This Statement	Year to Date	
Description of Activity			
Base Reward Points	1,172	6,733	
Total	1,172	6,733	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
07/15	07/15	URE	PAYMENT THANK YOU	\$175.47cr
			Purchases and Other Debits	
06/23	06/21	6665	CHICK-FIL-A #00943 KATY TX	\$8.34
06/24	06/23	2300	JASON'S DELI # 046 Q64 KATY TX	\$3.24
06/27	06/25	1182	WALGREENS #3328 HOUSTON TX	\$28.60
06/27	06/25	1332	RANDALLS STORE00010660 HOUSTON TX	\$113.15
06/30	06/28	7240	MCDONALD'S F14136 HOUSTON TX	\$9.18
06/30	06/29	4891	JASON'S DELI # 026 Q64 HOUSTON TX	\$12.31
06/30	06/29	3170	KROGER #161 HOUSTON TX	\$14.90
07/01	06/29	7046	HEDWIG VILLAGE CITGO HOUSTON TX	\$10.00
07/01	06/30	5150	KROGER #161 HOUSTON TX	\$29.33
07/05	07/04	8293	WALGREENS #3328 HOUSTON TX	\$527.99
07/07	07/05	5020	KROGER #161 HOUSTON TX	\$12.39
07/07	07/05	1995	TACO CABANA #148 HOUSTON TX	\$10.70
07/08	07/06	4454	JASON'S DELI # 026 Q64 HOUSTON TX	\$6.37
07/08	07/06	8151	SUBWAY 00375527 HOUSTON TX	\$8.98
07/08	07/06	3296	CVSPHARMACY #7486 Q03 HOUSTON TX	\$27.25
07/08	07/07	9024	LUBYS CAFE #0085 Q99 HOUSTON TX	\$8.65
07/08	07/07	8045	KROGER #161 HOUSTON TX	\$3.90
07/11	07/08	0047	ALL PRO EYEGLASS REPAI HOUSTON TX	\$48.00
07/13	07/11	1997	MHMC-CAFETERIA HOUSTON TX	\$6.03
07/13	07/12	9542	MEDICAL ALERT C/O AMAC 866-502-2622 NY	\$34.95
07/14	07/12	5362	CHEVRON 00200423 HOUSTON TX	\$20.00
07/18	07/16	8635	WALGREENS #3328 HOUSTON TX	\$60.36
07/18	07/16	0276	RANDALLS STORE00010660 HOUSTON TX	\$84.33
07/18	07/14	0753	MHMC-CAFETERIA HOUSTON TX	\$6.67
07/20	07/19	1168	HEB #471 HOUSTON TX	\$15.13
07/20	07/19	8373	WALGREENS #5094 HOUSTON TX	\$57.00
07/21	07/19	8478	SUBWAY 00375527 HOUSTON TX	\$4.33

	2011 Totals Year-to-Da	le .
	1 0011	\$450.00
Total Fees C	harged in 2011	\$150.00



July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

	Balance	Balance Subject		1	Annual Percentage	Expires with Interest
Balance Type	By Type	to Interest	Variable	Interest	Rate	Statement Free Period
**BALANCE TRANSFER **PURCHASES	\$0.00 \$1,172.08	\$0.00 \$0.00	YES YES	\$0.00 \$0.00	9.24% 9.24%	NO YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day! Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

Send Inquiries to: Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408





August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 5 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged Interest Charged Interest Charged Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$1,172.08 \$1,172.08cR \$0.00 \$790.04 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.01 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.01 \$0.00 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.01 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02\$0.02 \$0.02	New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment minimum payment e interest and it will tal For example:	Due (Current Month) Due (Past Due) n Payment Due ning: If we do not red y the date listed abo 0 Late Fee. Warning: If you mal ach period, you will	ve, you may have ke only the bay more in
		each month you pay	in about	total of
		Only the minimum payment	2 years	\$880
		If you would like info services, call 866-9		counseling

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$790.04 by 09/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed



To change your address or for Cardmember Service please call: 024037660033896626000003000000790049

Your Account Numb	ber:	4037	660	0 13	889 6	6626	
Total New Balance:					\$79	90.04	1
Minimum Payment Due: \$30.0					30.00)	
Payment Due Date	Ent	er Amou	nt of P	ayme	nt End	closed	
Sep. 19, 2011							

000003795 1 SP

1-800-558-3424 Every Hour! Every Day!

106481221470138 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049 իկլիսկելիկերությունըներերունիկերունիկերուն

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 հետելինինիներինինումընդերինինումինընդեր

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:
 Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.



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August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards				
		This Statement	Year to Date	
Description of Activity Base Reward Points	Total	790 790	7,523 7,523	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
08/15	08/15	URE	PAYMENT THANK YOU	\$1,172.08cr
			Purchases and Other Debits	
07/28 07/29 07/29 08/01 08/01 08/02 08/02 08/02 08/03 08/04 08/04 08/04 08/04 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/12 08/22 08/22 08/22 08/23	07/23 07/27 07/27 07/27 07/30 07/31 08/01 08/01 08/01 08/02 08/03 08/10 08/11 08/11 08/11 08/11 08/11 08/11 08/11 08/11 08/11 08/11 08/11 08/11 08/12 08/2 08/2 08/2 08/2 08/2 08/2 08/2 08/	5165 1079 8675 2666 0277 1408 9966 0022 0587 5012 4904 9356 7141 3941 0275 4792 1458 1132 9029 6011 7676 1132 9029 6241 9214 0201 2308 2250 0751 3954 2173 3622 5640 0292	KROGER #161HOUSTONTX	\$32.53 \$42.63 \$10.00 \$13.27 \$53.41 \$9.66 \$5.81 \$18.38 \$12.83 \$35.00 \$5.01 \$2.50 \$6.82 \$8.21 \$36.68 \$21.63 \$46.84 \$55.25 \$9.16 \$89.60 \$12.23 \$34.95 \$26.00 \$22.79 \$13.93 \$10.58 \$36.45 \$5.61 \$30.00 \$28.03 \$19.53 \$14.73 \$19.99

2011 Totals Ye	ar-to-Date
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

	Balance	Balance Subject		I	Annual Percentage	Expires with Interest
Balance Type	Ву Туре	to Interest	Variable	Interest	Rate	Statement Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$790.04 \$0.00	\$0.00 \$0.00 \$0.00	YES YES YES	\$0.00 \$0.00 \$0.00	9.24% 9.24% 20.24%	NO YES NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected!

Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to: Cardmember Service

St. Louis, MO 63179-0408

P.O. Box 790408





September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 ELN 3 56 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion			
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$790.04 \$790.04cr \$0.00 \$687.84 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	New Balance Minimum Payment D Minimum Payment D Total New Minimum Payment Due Date Late Payment Warn minimum payment b to pay up to a \$35.00	Due (Current Month) Due (Past Due) In Payment Due Ining: If we do not rec y the date listed abor D Late Fee.	ve, you may have		
New Balance Credit Line Available Credit Statement Close Date	\$687.84 \$9,900.00 \$9,212.16 Sep. 22, 2011	 Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balan For example: 				
Days in Billing Cycle	30 30 30	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of		
		Only the minimum payment	23 months	\$756		
		If you would like info services, call 866-9		counseling		

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$687.84 by 10/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To **change your address** or for Cardmember Service please call: 02403766001389662600000300000687849

Your Account Number:		4037	660	0 13	889 6	6626	3
Total New Balance:					\$68	37.84	4
Minimum Payment Due: \$					\$3	30.00	0
Payment Due Date	Ente	r Amou	nt of F	ayme	nt En	closed	
Oct. 19, 2011							

1-800-558-3424 **Every Hour! Every Day!** 000159228 1 AB 0.368 106481263007796 P

Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your a. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards				
		This	Year	
		Statement	to Date	
Description of Activity				
Base Reward Points		688	8,211	
	Total	688	8,211	

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
09/16	09/16	URE	PAYMENT THANK YOU	\$790.04cr
			Purchases and Other Debits	
08/24 08/24 08/25 08/25 08/26 08/26 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/20 09/01 09/05 09/16 09/20 09/21 09/22 09/22	08/22 08/23 08/24 08/24 08/24 08/24 08/25 08/26 08/26 08/26 08/26 08/26 08/26 08/28 08/26 08/28 08/20 09/02 09/06 09/07 09/13 09/13 09/13 09/13 09/13 09/14 09/19 09/20 09/20 09/21	$\begin{array}{c} 7875\\ 0790\\ 2462\\ 6198\\ 6271\\ 7076\\ 0727\\ 8586\\ 8945\\ 0029\\ 2319\\ 6596\\ 1656\\ 0477\\ 2448\\ 6769\\ 6523\\ 3905\\ 3773\\ 6884\\ 8361\\ 2569\\ 8126\\ 0874\\ 1010\\ 5359\\ 1959\\ 8686\end{array}$	SUBWAY00467548 HOUSTONTX	\$10.83 \$18.84 \$17.36 \$3.24 \$5.28 \$11.15 \$56.87 \$4.24 \$28.63 \$4.12 \$118.00 \$6.79 \$14.66 \$36.81 \$31.55 \$31.37 \$6.09 \$10.00 \$23.50 \$12.62 \$34.95 \$17.98 \$20.00 \$2.69 \$91.06 \$10.00 \$20.00 \$25.72 \$13.49

	2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$150.00 \$59.65



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 In NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	l Interest	Annual Percentage Rate	Expires with Interest Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$687.84	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day! Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

Send Inquiries to: Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408




October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 3 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged New Balance	\$687.84 \$687.84CR \$0.00 \$641.96 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$641.96	New Balance Minimum Payment E Minimum Payment E Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment	Due (Current Month) Due (Past Due) In Payment Due Ining: If we do not rec y the date listed abor D Late Fee. Warning: If you mat	ve, you may have ke only the
Credit Line Available Credit Statement Close Date	\$9,900.00 \$9,258.04 Oct. 25, 2011	minimum payment e interest and it will tal For example:		
Days in Billing Cycle	33	If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
		Only the minimum payment	22 months	\$704
		If you would like info services, call 866-9		counseling

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$641.96 by 11/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Cardmember Service

To change your address or for Cardmember Service please call:

024037660013896626000003000000641960

Your Account Number	4037 6600) 1389 6626
Total New Balance:		\$641.96
Minimum Payment D	ıe:	\$30.00
Payment Due Date	nter Amount of Pa	wment Enclosed
Nov. 19, 2011		_

1-800-558-3424 Every Hour! Every Day!

000004151 1 SP 106481308070766 E

Cardmember Service

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
		This	Year
		Statement	to Date
Description of Activity			
Base Reward Points		642	8,853
	Total	642	8,853

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Post Trans Date Date	Ref. Nbr	Description of Transaction	Amount
		Payments and Other Credits	
10/18 10/18	ET	PAYMENT THANK YOU	\$687.84cr
		Purchases and Other Debits	
09/23 09/21 09/26 09/24 09/26 09/25 09/26 09/25 09/26 09/22 09/27 09/24 09/28 09/26 09/29 09/27 09/30 09/28 09/30 09/28 09/30 09/28 09/30 09/28 10/03 09/29 10/04 10/03 10/05 10/06 10/06 10/05 10/11 10/06 10/12 10/11 10/12 10/11 10/12 10/11 10/12 10/11 10/12 10/11 10/14 10/12 10/24 10/21 10/24 10/21 10/24 10/22 10/24 10/21 10/24 10/21 10/24 10/21 10/24 10/21 10/24 10/21 10/24 <td>$\begin{array}{c} 1833\\ 0805\\ 4313\\ 8748\\ 3413\\ 2224\\ 6233\\ 0114\\ 9720\\ 1270\\ 0264\\ 0148\\ 0028\\ 8032\\ 1938\\ 7741\\ 6404\\ 6217\\ 0016\\ 8252\\ 0696\\ 5263\\ 1511\\ 5024\\ 6141\\ 1446\\ 0404\\ 3351 \end{array}$</td> <td>RANDALLS STORE00010660 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXWALGREENS #3328 HOUSTON TXBASKIN #360461 Q35 HOUSTON TXDENNY'S #7687 HOUSTON TXDENNY'S #7687 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #3328 HOUSTON TXCVS PHARMACY #8912 HOUSTON TXONCOLOGY CONSULTANTS P HOUSTON TXSHELL OIL 57543437701 HOUSTON TXSHELL OIL 57543437701 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXWALGREENS #5094 HOUSTON TXWALGREENS #5094 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #5094 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS</td> <td>\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33 \$65.87 \$40.00 \$25.73 \$20.47 \$13.91 \$5.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.51 \$6.48 \$24.48 \$29.85 \$14.30 \$14.38 \$57.47 \$25.47</td>	$\begin{array}{c} 1833\\ 0805\\ 4313\\ 8748\\ 3413\\ 2224\\ 6233\\ 0114\\ 9720\\ 1270\\ 0264\\ 0148\\ 0028\\ 8032\\ 1938\\ 7741\\ 6404\\ 6217\\ 0016\\ 8252\\ 0696\\ 5263\\ 1511\\ 5024\\ 6141\\ 1446\\ 0404\\ 3351 \end{array}$	RANDALLS STORE00010660 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXWALGREENS #3328 HOUSTON TXBASKIN #360461 Q35 HOUSTON TXDENNY'S #7687 HOUSTON TXDENNY'S #7687 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #3328 HOUSTON TXCVS PHARMACY #8912 HOUSTON TXONCOLOGY CONSULTANTS P HOUSTON TXSHELL OIL 57543437701 HOUSTON TXSHELL OIL 57543437701 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXRANDALLS STORE00010660 HOUSTON TXWALGREENS #5094 HOUSTON TXWALGREENS #5094 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #5094 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS #3328 HOUSTON TXWALGREENS	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33 \$65.87 \$40.00 \$25.73 \$20.47 \$13.91 \$5.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.51 \$6.48 \$24.48 \$29.85 \$14.30 \$14.38 \$57.47 \$25.47

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October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inguiries: 1-800-558-3424 Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	Expires with Interest Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$641.96	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

How Do You Want Your Cash? You now have the option to choose either statement credit or direct deposit when you redeem points for Cash Back. In the Rewards Center, simply select Deposit to Checking or Savings Account from the Redemption Options menu. Your cash reward will be deposited to your account within three business days.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

<u>ال</u> By Telephone:

TDD:

Fax:

2Send Inquiries to:

Every Hour! Every Day! Cardmember Service Voice: 1-800-558-3424 P.O. Box 6354 1-888-352-6455 Fargo, ND 58125-6354 1-866-616-1750

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408



End of Statement



November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 6 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Informa	tion	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged New Balance Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$641.96 \$0.00 \$16.93cR \$504.08 \$0.00 \$0.00 \$30.00 \$30.00 \$6.12 \$1,165.23 \$9,900.00 \$8,734.77 Nov. 22, 2011 28	New Balance Minimum Payment I Minimum Payment I Total New Minimum Payment Due Date Late Payment Warr minimum payment b to pay up to a \$35.00 Minimum Payment minimum payment e interest and it will tal For example:	Due (Current Month) Due (Past Due) n Payment Due ning: If we do not rea by the date listed abo 0 Late Fee. Warning: If you ma bach period, you will	\$30.00 \$97.00 Dec. 19, 2011 ceive your ve, you may have ke only the pay more in
		each month you pay	in about	total of
		Only the minimum payment	3 years	\$1,330
		\$37	3 years	\$1,338 (Savings= \$8)
		If you would like info services, call 866-9		counseling

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,165.23 by 12/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Cardmember Service

To change your address or for Cardmember Service please call:

024037660013896626000097000001165233

Your Account Numbe	4037 6600 1389 6626
Total New Balance:	\$1,165.23
Minimum Payment I	<i>ie:</i> \$97.00
Payment Due Date	inter Amount of Payment Enclosed
Dec. 19, 2011	

1-800-558-3424 Every Hour! Every Day!

000004239 1 SP

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NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049 իսկումիկիսակիկարվորվերուիկիսիներիիներիներին

Cardmember Service

P.O. Box 790408

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

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2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
		This	Year
		Statement	to Date
Description of Activity			
Base Reward Points		487	9,340
	Total	487	9,340

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
11/18	11/16	2103	THE HOME DEPOT 571 HOUSTON TX MERCHANDISE/SERVICE RETURN Purchases and Other Debits	\$16.93cF
10/27 10/28 11/07 11/14 11/14	10/25 10/26 11/06 11/11 11/10	6653 0420 4291 6627 5212	CVS PHARMACY #8912 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #3328 HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY ENTERPRISE RENT-A-CAR HOUSTON TX 11/05/11 RENTL: 120645521	\$32.23 \$30.48 \$5.00 \$34.95 \$100.85
11/14 11/15 11/16 11/17 11/18	11/10 11/14 11/14 11/15 11/16	0048 7989 6694 0061 4534	KUHT - TV 713-7488888 TX ROTO-ROOTER SVRCS10045 HOUSTON TX THE HOME DEPOT 571 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX THE HOME DEPOT 571 THE HOME DEPOT 571 HOUSTON TX	\$10.00 \$216.44 \$30.47 \$35.56 \$8.10
11/21	11/19		Fees Charged LATE FEE - PAYMENT DUE ON 11/19 TOTAL FEES FOR THIS PERIOD Interest Charged	\$30.00 \$30.00
11/22			INTEREST CHARGE ON PURCHASES TOTAL INTEREST FOR THIS PERIOD	\$6.12 \$6.12

2011 Totals Year-to-Dat	e
Total Fees Charged in 2011	\$180.00
Total Interest Charged in 2011	\$65.77

November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inguiries: 1-800-558-3424 Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

		Balance			Annual	Expires
	Balance	Subject to		Interest	Percentage	with Interest
Balance Type	By Type	Interest Rate	Variable	Charge	Rate	Statement Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$1,165.23 \$0.00	\$0.00 \$863.60 \$0.00	YES YES YES	\$0.00 \$6.12 \$0.00	9.24% 9.24% 20.24%	NO YES NO

Important Messages

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late.

We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM,

login or enroll in Online Account Access to review your payment options.

Order your FREE Online Annual Account Summary, if you haven't already! The summary provides a record of all your 2011 credit card transactions organized into categories for easy identification. Order by December 15, 2011, on the Online Account Access website at myaccountaccess.com. Your summary will be available online no later than March 1, 2012.

Did you know that as a cardmember you can save up to 25% every time you rent with Avis car rental? Simply mention the Avis code AWD# A072700 when you reserve your car. Reserve at avis.com or call 1-800-331-1212.

Cardmembers can get on the road with special savings! Receive up to 20% off every Budget rental when you make your reservation and use the code BCD# R139300. Reserve at budget.com or call 1-800-527-0700.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

 $(\mathbf{2})$ Send Inquiries to:

Every Hour! Every Day! Voice: 1-800-558-3424 TDD: 1-888-352-6455 1-866-616-1750 Fax:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to:

P.O. Box 790408



Cardmember Service visit our website: myaccountaccess.com St. Louis, MO 63179-0408



December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 **NELVA E BRUNSTING** ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 14 Page 1 of 2

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary		Payment Information	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,165.23 \$1,165.23cR \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	New Balance Minimum Payment Due (Current Month) Minimum Payment Due (Past Due) Total New Minimum Payment Due Payment Due Date Late Payment Warning: If we do not reco minimum payment by the date listed abov to pay up to a \$35.00 Late Fee.	
New Balance	\$0.00		
Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$9,900.00 None Dec. 22, 2011 30		

Visa Select Rewards

				This Statement	Year to Date	
Descri	ption of A eward Poin	Activity				
Base Re	eward Poin	ts		0	9,340	
			Total	0	9,340	
Tran	saction	IS				
Post	saction Trans Date	IS Ref. Nbr	Description of Transaction		Amount	
Tran: Post Date	Trans	Ref.				

Continued on Next Page

No payment is required, however please use coupon when making additional payments.

Cardmember Service

Zero Balance

To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000004512 1 SP

106481394122037 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049 յուներուներներներունեններուների

4037 6600 1389 6626 Your Account Number:

Your account has a zero balance.

What To Do If You Think You Find A Mistake On Your Statement

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- In your letter or call, give us the following information:
 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- following are true: ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each categories, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance s and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.

2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 Inquiries: 1-800-558-3424 NELVA E BRUNSTING ELMER H BRUNSTING

Transactions

Post Trans Date Date

Ref. Nbr Description of Transaction

Amount

20	11 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$180.00 \$65.77

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

	Balance	Balance Subject to		Interest	Annual Percentage	Expires with Interest
Balance Type	Ву Туре	Interest Rate	Variable	Charge	Rate	Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$0.00	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Your account has been closed to further use of credit. If you still have cards in your possession, please cut them in half and return them to us.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626



Fax:

Voice: 1-800-558-3424 TDD: 1-888-352-6455

1-866-616-1750

Send Inquiries to:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to: Cardmember Service

St. Louis, MO 63179-0408

P.O. Box 790408



visit our website: myaccountaccess.com

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